

## RECIPIENT RIGHTS/DUE PROCESS UPDATE

You're just a click away from you annual Recipient Rights/Due Process Update  
Visit the Oakland County Community Mental Health Authority's website @

[www.occmha.org](http://www.occmha.org)

1. Click on the link on the left hand side that says "Training/Online Test" (Wording is subject to change)
2. Click on "Rights Update Test" (Wording is subject to change)
3. You are now required to view the power point presentation. When you are finished with the slideshow click on the "Take The Test"
4. The core provider is **MORC** and the name of the agency you work for is **ExpertCare**
5. Make sure all pop up blockers are off in order to view certificate
6. Once you have completed your test with a score of 80% or higher print your certificate and submit it to ExpertCare. The website will inform you that they will email a copy of your certificate to ExpertCare. This is not accurate and the form that is sent to us is unacceptable. You must print a copy and fax it or save a copy of your certificate and email it.

You may fax your certificate to 248-740-3505 or email to [sharvey@expertcare.com](mailto:sharvey@expertcare.com) or [bpeiffer@expertcare.com](mailto:bpeiffer@expertcare.com)

*Note: Online updates are valid for Macomb, Oakland and Wayne counties only after an initial classroom training is completed and we will not be able to accept this certificate for any training that is past due. You will be required to update with a face to face training.*

If you have any questions contact Starla or Brooke at 248-643-8900