



ec ExpertCare

CHRONICLE

June 2026



JUNE GIVEAWAY

We're drawing one winner for June to receive a year membership to the Detroit Zoo!

Find out who won in next month's Newsletter!

Inside this Issue:

- June Giveaway / May Giveaway
- HHA Tip of the Month / HHA Refresher
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- ExpertCare Staff
- Recipient Rights Corner
- Crafts / Worksheets
- Recreational Flyers

MAY GIVEAWAY

Congrats to May 2026 Giveaway Winners:

Tyron Scott & Leena Abdullah!



HHA TIP OF THE MONTH

ExpertCare needs your help to ensure all visits remain EVV compliant.

We understand there may be times when the authorized signer is unavailable at clock-out to complete the visit signature. If this occurs, you should continue to clock out. Then go in using the correction feature to capture the authorized signer's signature at a later time.

However, despite the pop-up message within HHA, see photo, you do not need to change your original clock out time in order to obtain a signature. **Please re-enter the same time you were originally clocked out.**

Please be aware:

- Manually editing your clock-in or clock-out time creates a non-compliant EVV visit
- Manual time edits impact ExpertCare's EVV compliance and audit requirements
- Repeated manual edits may result in follow-up or corrective action

To help maintain compliance:

- Clock in when care begins
- Clock out when care ends
- Complete required tasks and obtain signatures without changing visit times

Thank you for your attention to this process and for helping us maintain compliance while protecting services for the individuals we support.

Time Correction: 01/27/2026

All fields marked with an asterisk (*) are required.

You must enter a Corrected Time and Reason to continue.

OK

Next

HHA Refreshers in June

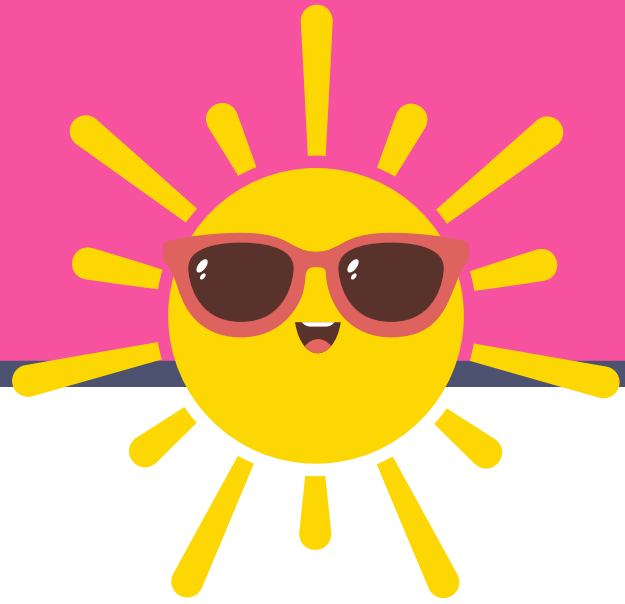
Tuesday, June 9th at 2pm

Thursday, June 18th at 3pm

Thursday, June 25th at 10am

POLICY

Reminders



SUMMER TRAVEL

Throughout the summer, we see an uptick in calls and questions about working with your recipient outside of the local area or going on vacation with the Recipient.

Caregivers are not allowed to work outside the local area, without prior communication with ExpertCare and it being written in the Recipient's Individual Plan of Service (IPOS). If you're having conversations about this, please call ExpertCare ASAP, as several things are needed first.

Important FAQs:

- Services cannot be provided outside of the United States.
- Vacation has to be under 14 days.
- The Caregiver is expected to work on goals indicated in the IPOS and must remain within the authorization parameters/budget, never to exceed a total of 40 hours/week.
- Recipient/family must provide ExpertCare with the address of the location for the Electronic Visit Verification.
- Caregiver is financially responsible for his/her accommodations, meals, etc



A stylized illustration of a beach scene with waves, a life preserver, a beach ball, and a beach umbrella.

UPCOMING EVENTS

TONS O' TRUCKS

**6/13/2026 10 AM - 1 PM
47200 HEYDENREICH ROAD
MACOMB, MI 48044**

Free event, held at Seneca Middle School, welcoming guests to explore a variety of trucks and inflatables. Also includes face paint, food trucks, train rides and crafts.

MONDAY MINGLE

**6/22/2026 5:30 PM - 7 PM
TROY COMMUNITY CENTER
3179 LIVERNOIS RD**

Features music, karaoke, games, and pizza. All ages welcome (under 14 must be accompanied by a caregiver). Cost: (\$12) (residents), (\$15) (non-residents)

AMC SENSORY FRIENDLY FILM

JUNE 24TH 7PM

Local AMC theaters (including Sterling Heights and Livonia) will host sensory-friendly film showings with lowered sound and dim lighting.



FLINT FAMILY ADVOCACY FUN DAY

JUNE 27TH 11 AM - 5 PM

**BALLENGER PARK
1201 DUPONT ST, FLINT**

This is a free event for children and young adults with developmental disabilities featuring sensory-friendly activities, games, and advocacy tents where participating families can receive a \$25 gift card (while supplies last).



LOOK WHO'S TALKING MAY'S CAREGIVER OF THE MONTH ELIZABETH BIHARY

ECare: What made you decide to become a Caregiver?

Elizabeth: I wanted to help people and make a difference in someone's daily life.

ECare: What was your first paying job?

Elizabeth: My first job was neighborhood babysitting.

ECare: What is the most exciting part of your job?

Elizabeth: Seeing the impact I have on someone's comfort and happiness. I love making a connection.

ECare: What do you do for fun?

Elizabeth: I like relaxing, spending time with family and friends, watching shows, listening to music, going out to eat, and doing small activities like shopping or being outside.

ECare: Have you ever met anyone famous?

Elizabeth: No, I haven't but if I could pick someone it could meet it would be Taylor Swift!

ECare: What is your best piece of advice for other Caregivers?

Elizabeth: Be patient, stay compassionate, and take care of yourself too.

ECare: Would you consider yourself an introvert or an extrovert and why?

Elizabeth: I'm an extrovert because I enjoy being around people, having conversations, and staying active socially.

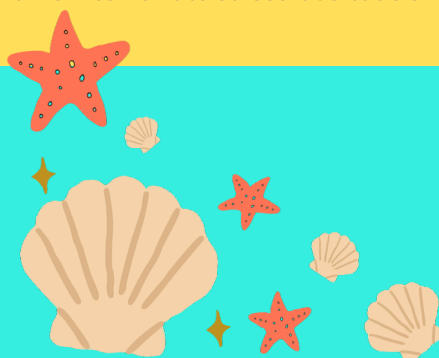
ECare: What have you learned from your Caregiving experience that has helped you in other aspects of your life?

Elizabeth: I've learned patience, empathy, and how to handle stressful situations calmly.



Congratulations to our Caregiver of the Month, Elizabeth Bihary! Elizabeth is truly the best of the best and consistently goes above and beyond in her role as a caregiver. She is timely, reliable, and works diligently to help her recipient achieve her goals. Elizabeth has provided incredible support by helping her recipient use calming techniques, which have made a huge difference in how they relates to everyone in their circle. Her dedication, compassion, and commitment to making a positive impact exemplify our vision and mission in the best way possible. We are proud to recognize Elizabeth for her outstanding work and the difference she makes each day!

Thank you for demonstrating ExpertCare's core values of:
Champion People
Inspire Joy



Employee Anniversaries

15 Years

Kandi Hollis

10 Years

Jessica Livernois

Stacy Davis

5 Years

Jaunita Montgomery

Maria Solis

Mark Albers

Gail Boggs

Patricia Pickerin

Noah McPherson

Talita Solomon

Edna Hodges

THANK YOU!

Get to know ExpertCare Staff



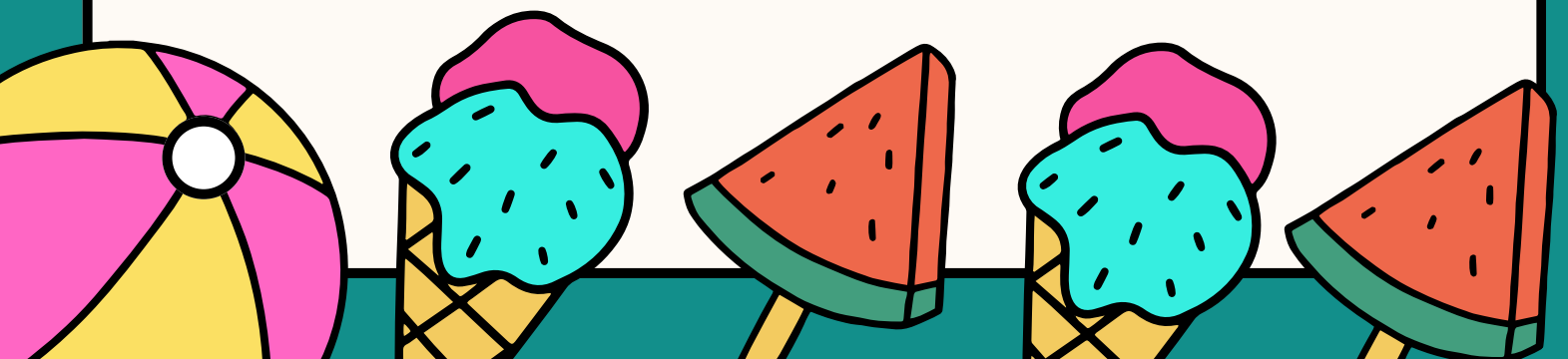
Therapy Services Manager - Molly Varon

My favorite part about working for ExpertCare is our mission and the recipients we serve. It is incredibly rewarding to be part of an organization dedicated to improving the lives of children and families with developmental disabilities.

If I could interview one person it would be Al Roker because of his longevity, positivity, and ability to connect with people. His career spans decades, and he has remained relevant, engaging, and authentic throughout. I would love to learn about the many people he has interviewed over the years and the unique experiences he has had covering major events and everyday stories. I would also be interested in hearing about his perspective as a parent of a son with special needs, and how those experiences have shaped both his personal life and professional outlook. I admire his optimism, resilience, and ability to connect with people from all walks of life, and I think his insights would be both inspiring and meaningful.

If my house were burning down, the one non-living items I would save would be my blankets!

One piece of advice I would share with caregivers and therapists is to remain recipient-focused, accountable, and committed to open communication. Keeping the recipient's needs and goals at the center of care, while maintaining accountability and clear, consistent communication, helps ensure the best possible outcomes and supports meaningful progress.



RECIPIENT RIGHTS CORNER



RECENT INCIDENTS REPORTED TO EXPERTCARE AND THE OFFICE OF RECIPIENT RIGHTS:

An incident of Neglect Class III, involving a caregiver who dropped a recipient off at a hair salon and returned later to pick them up while providing services.

This action is a violation of Michigan Mental Health Code 330.1722:

(1) A recipient of mental health services shall not be subjected to abuse or neglect.

It is also defined by Michigan Department of Community Health Administrative Rules 330.7001 as:

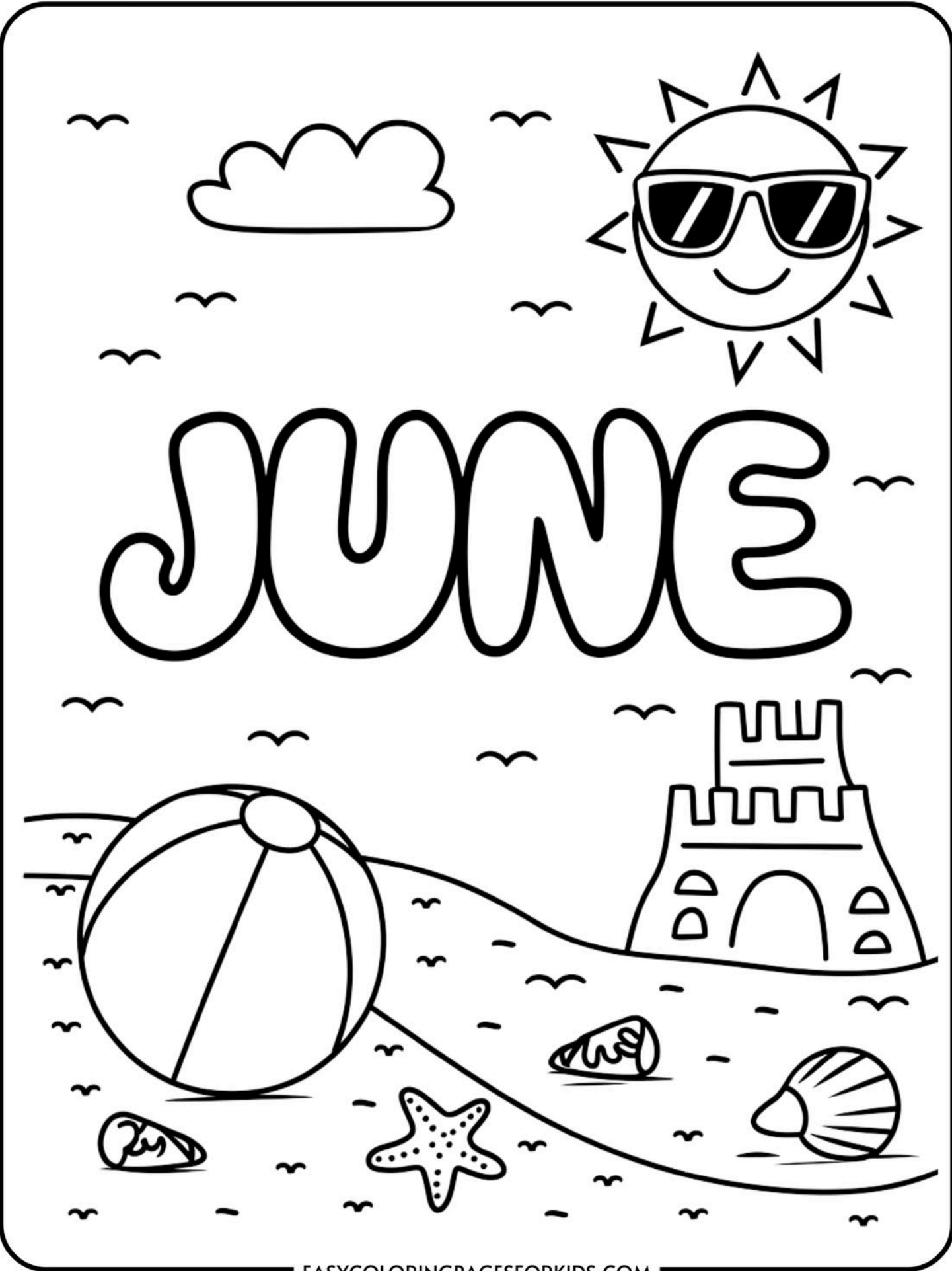
(k) "Neglect class III" means either of the following:

(i) Acts of commission or omission by an employee, volunteer, or agent of a provider that result from noncompliance with a standard of care or treatment required by law and/or rules, policies, guidelines, written directives, procedures, or individual plan of service that either placed or could have placed a recipient at risk of physical harm or sexual abuse.

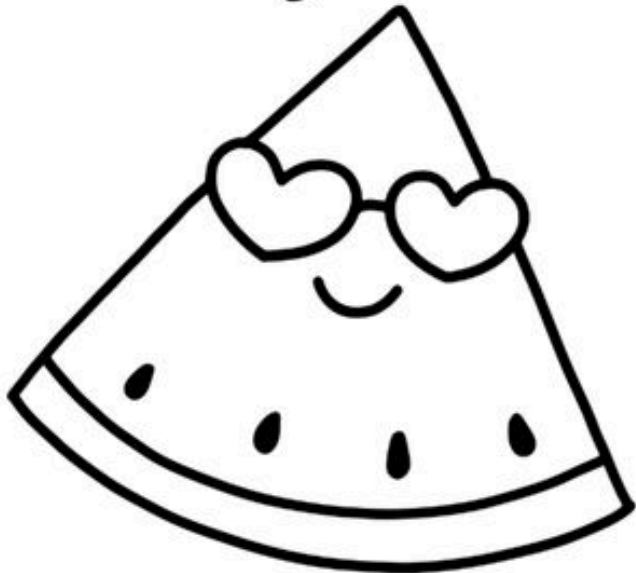
Please remember:

- **All care provided by staff must follow the guidelines and safeguards outlined in each recipient's IPOS.**
- **It is never approved or appropriate to drop off a recipient and return later while providing billable services.**
- **If a recipient or family asks you to complete tasks outside of the IPOS, please contact ExpertCare for guidance before proceeding.**
- **All activities must be conducted one-on-one and face-to-face.**

Thank you for your continued commitment to providing safe, professional, and person-centered care. Please contact ExpertCare at 248-643-8900 with any questions or concerns.



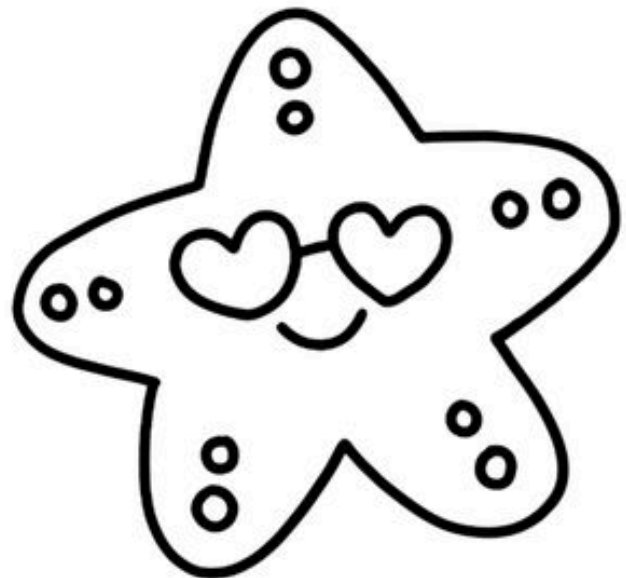
summer love



This watermelon feels loved, write a fun reason why it may be feeling this way!

A large, empty rounded rectangular box with a thin black border, intended for writing a response to the prompt above.

The starfish woke up so happy! What could be making it so happy?

A large, empty rounded rectangular box with a thin black border, intended for writing a response to the prompt above.

The Sun is feeling grateful! What do you think it's grateful for?

A large, empty rounded rectangular box with a thin black border, intended for writing a response to the prompt above.

Guide to The Work Number



Automated income and employment verifications from The Work Number database

The Work Number® from Equifax helps privately and quickly provide automated income and employment verifications 24 hours a day, 7 days a week to help keep your life moving! No more searching for paystubs!





What can theworknumber.com do for me?




Get an Employment Data Report (EDR):
A consumer report required by the Fair Credit Reporting Act (FCRA) so you can see your personal information and who requested it. We want you to be able to see this report so here's how:

 Fill out the Employment Data Report Request Form and mail or email it to:
Equifax Workforce Solutions
ATTN: EDR
3470 Rider Trail South
Earth City, MO 63045
 Email: EDR@equifax.com
(Use of secure email function recommended)



Ask for Data Dispute Assistance:
If you notice something inaccurate on your Employment Data Report (EDR,) call The Work Number Employee Service Center for assistance:

 866-222-5880
M-F 8:00 am - 8:00 pm (ET)
 TTY- hearing impaired:
800-424-0253

If a Verifying Organization Needs Assistance:
(including mortgage lenders, property leasing, financial institutions, a government agency, etc.)

 theworknumber.com
 800-367-5690
M-F 8:00 am - 8:00 pm (ET)
 member@equifax.com

Freeze your Information to Verifiers:
If you would like to put a freeze on your employment information available to verifiers:

 Fill out the Freeze Request Form and mail or email it to:
Equifax Workforce Solutions
ATTN: FREEZE
3470 Rider Trail South
Earth City, MO 63045
 Email: twnfreeze@equifax.com -
(Use of secure email function recommended)
 Phone: 1-866-222-5880

WHAT YOU SHOULD KNOW

Summer fraud awareness

Summer brings increased fun in the sun, but it also opens the door to fraudsters who may attempt to take advantage of increased travel, heightened activity, and urgency-driven decision-making.

To help keep your participants' money, personal information, and devices safe this summer, Principal® has partnered with the National Cybersecurity Alliance (NCA) to provide trusted, expert NCA guidance.

Common summer schemes to watch out for include:
Your paragraph text

- Vacation booking and travel fraud
- High-pressure offers and urgency tactics
- ATM and gas station skimming

See how scammers target emotions and [share these resources](#) to help protect your employees. For additional support, review the NCA's [travel safety tips](#) or watch the [Sun, Sand & Staying Safe Online](#) webinar.

NCA resources to share with your employees

FOR ADDITIONAL INFORMATION:

[HTTPS://WWW.STAYSAFEONLINE.ORG/ARTICLES/HOW-TO-AVOID-SCAMS?](https://www.staysafeonline.org/articles/how-to-avoid-scams?)



PROJECT LAUNCH PRESENTS:

24:7 DAD

Detroit Dads-----This is for you!

- Dealing with stress?
- Relationship drama?
- System pressure?
- Caring for yourself and your children?

You don't have to carry it alone.

Pull up. Real conversations. No judgement.



When: Tuesdays at 6:00pm

Where: Grandmont
Rosedale Development
Corporation (GRDC) nearby
locations:

- 19120 Grand River Detroit,
MI 48233 (GRWP)
- 19800 Grand River Detroit,
MI 48223 (GRDC Main)

**Please note the specific
locations and dates below.**

- Tuesday, April 28th GRWP
- Tuesday, May 5th GRDC Main
- Tuesday, May 12th GRDC Main
- Tuesday, May 19th GRDC Main
- Tuesday June 2nd GRDC Main
- Tuesday, June 9th GRDC Main

**Please Sign-Up By
Scanning This
Code:**



TRY 9

Adaptive Golf Experience

**Tuesdays, June 9, June 16,
and June 23, 2026**

10 a.m.-Noon

Red Oaks Golf Course
29600 John R Road
Madison Heights, MI 48071

Join us to learn golf while on the course!

Try 9 offers a two-hour opportunity for individuals with disabilities to learn golf or sharpen their golf skills by working through the nine-hole golf course in an inclusive environment. To allow everyone a chance to participate, each person may register for one date only. Use the QR code below to fill out your application.

Cost: \$14/person

No golf experience necessary • All abilities welcome



Disability Network
Eastern Michigan



Call 248-221-8040 for program questions.

Call 248-858-0916 or scan the QR code to register.

Spots are limited.

bit.ly/40WwJER





Dodge Park Splash Pad

Open for the season May 23, 2026!



Water-safe Wheelchairs

Water-safe wheelchairs are available for both residents and non-residents, to use when visiting the Splash Pad. We have two different models to accommodate the diverse needs and abilities of our visitors.

How to Reserve

Chairs can be reserved from Memorial Day to Labor Day by calling the Splash Pad at **586-446-2713** up to one week in advance. We recommend reserving a chair in advance because availability is not guaranteed. The person requesting a chair must be 18 years of age or older and assume full responsibility for its care and proper use during the reservation period.

Contact the Dodge Park Splash Pad at the following times to reserve:

Mondays: 1-7 p.m.

Tuesdays through Sundays: 11 a.m.-7 p.m.

Cost

This is a free service. Reservations are held up to 15 minutes from the scheduled start time. If the chair is not picked up within that time frame, the reservation will be forfeited.

Additional Information

Staff are unable to assist users with transferring. They are able to hold the chair so it doesn't move, but the user must either self-transfer or have other assistance. We are committed to making our community inclusive and accessible. If you or someone you know could benefit from this service, please do not hesitate to reach out with questions.

Sensory Friendly Mondays

Mondays | June 15–August 10 | 10–11:45 a.m.

Sensory Friendly Mondays offer a calmer, more comfortable experience for guests who benefit from a reduced-sensory environment. During this time, we lower overall stimulation by limiting capacity, turning off the large splash wheel and decreasing overhead spray features.

Pre-register at myshpr.net/register as capacity is limited. Guardians can register up two weeks in advance.

Hours of Operation:

Monday: 12 - 8 p.m.

Tuesday-Sunday: 10 a.m. - 8 p.m.

Fees:

Residents: Free with ID / Proof of Sterling Heights residency

Non-residents: \$5 per person



Learn more:

To learn more, visit

myshpr.net/splashpad



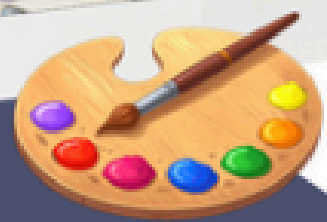
YOUTH UNITED PRESENTS:

BRUSH IT OFF: THE ART OF STIGMA BUSTING



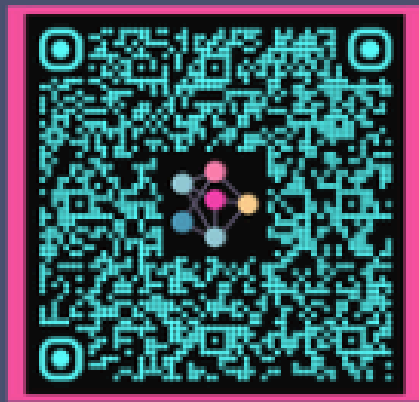
FOOD & SUPPLIES
PROVIDED

RESOURCES
ONSITE



FRIDAY
JUNE 26
2026
12-4PM
WCCCD DOWNRIVER
CAMPUS
RAY MIX AKA E-126
21000 NORTHLINE RD,
TAYLOR, MI
48180

REGISTER NOW
SCAN OR CODE:



Unleash your inner artist with peers during a vibrant art & creative writing workshop to release stigma.

Raise awareness and have fun while doing it!

SPONSORED BY




CHIEF GENE SHEPHERD PARK
SPLASH PAD

SHELBY TOWNSHIP
Summer
SPLASH BASH

Friday, June 12 | 12-2 PM
Chief Gene Shepherd Park
Splash Pad
\$2 resident child,
\$10 nonresident child

Weather permitting, Shelby Township and Utica residents can kick off summer at the Chief Gene Shepherd Park Splash Pad with a fun-filled Splash Bash. Enjoy crafts, music, games and more, plus take home a fun giveaway while supplies last. Snacks and drinks will be available for purchase at the concession stand.

Saturday, June 13 | 10 AM-12 PM
Heritage Garden
Free for residents ages 15 & under

Reel in some family fun at this free fishing event for Shelby Township and Utica residents ages 15 and under. Registration is required and limited to the first 125 participants, so be sure to sign up online or by calling 586-731-0300. Anglers can compete for prizes awarded to the largest fish in three age groups: 3-6, 7-10 and 11-15. A prize drawing for fishing equipment and tackle will also take place at noon, and participants must be present to win. Children should bring their own equipment, though a limited amount of bait will be available. All children must be accompanied by an adult.

SPONSORED BY




SHELBY TOWNSHIP
YOUTH FISHING DERBY

BADALAMENTI-FERLITO
ORTHODONTICS

Saturday, July 11 | 10 AM-1 PM
Whispering Woods Kiwanis Park
Free for residents ages 3-12

Boys and girls ages 3-12 are invited to test their speed, strength and skills in a variety of fun track and field events. Participants may compete in as many events as they choose, including the 40-yard dash, hurdles, disc toss, broad jump, long jump and baseball toss. Awards will be presented to first-place male and female finishers in each age group and event, and all participants will receive a ribbon. Age divisions include 3-5, 6-8 and 9-12, with staggered check-in and start times beginning at 9:45 a.m. Participants should stop by the registration area upon arrival to check in.

SPONSORED BY




SHELBY TOWNSHIP
KID'S SUMMER OLYMPICS