

JULY 2024



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JULY GIVEAWAY

This month we will draw one employee at random who will receive a \$100 gas gift card.



We will announce the July winner in next month's newsletter!



CONGRATULATIONS TO JUNE WINNERS

Melissa Hertz & Sofie Rowland

We hope you made good use of the Amazon gift card!



Fireworks in Metro Detroit



New Boston Fireworks 2024 – Willow Metropark Fireworks

Monday, July 1, 2024 at Dusk Willow Metropark 23200 S Huron Rd, New Boston, MI 48164

Willow Metropark hosts its annual fireworks show. Display will begin at dusk. Plan to arrive early for these popular fireworks event. This is a FREE event. Enjoy the park trails, playground, and live entertainment provided by the American Ages Band prior to the fireworks. A Metro parks vehicle entry permit is required for these events. Vehicle permits are on sale NOW. You can pick one up at metroparks.com OR visit your local Metropark today. If you have questions, please call 734-697-9181.

Milford Fireworks 2024 – Kensington Metropark Fireworks

Tuesday, July 2, 2024 at 10:10p Kensington Metropark 4570 Huron River Parkway, Milford, MI 48380, 810-227-8910, metroparks.com

The annual fireworks display will start at dusk. The Huron-Clinton Metroparks fireworks festival, bringing together so much fun and excitement. Tens of thousands of our neighbors gather together – over picnics and under the stars – to enjoy this celebration of our American Independence. A Metroparks vehicle pass is required to enter any Metropark. Vehicle permits are on sale NOW. You can pick one up at metroparks.com OR visit your local Metropark today. For questions please call 810-227-8910.

Dearborn Fireworks 2024 – Greenfield Village Salute to America Fireworks

July 2, 3, 4, & 5 from 5p-10p each night Greenfield Village in Dearborn 20900 Oakwood Blvd, Dearborn, MI 48124, 313-271-1620

Concert concludes with Tchaikovsky's 1812 Overture featuring the historic cannon of Loomis Battery. Fireworks display accompanied by live patriotic music to immediately follow. Tickets to Salute to America are available online, through The Henry Ford Call Center (open 7 days a week, 9a-5p) 313-982-6001 and at all admissions counters.







9 Ways to Celebrate Independence Day



- 1. Read a book about American History.
- 2. Make some red, white, and blue recipes.
- 3. Spend a day at your local museum.
- 4. Throw a backyard barbeque.
- 5. Host an American-History themed trivia night.
- 6. Wear patriotic gear.
- 7. Play with water. (Water balloon fight, swimming, squirt guns, etc.)
- 8. Visit a historical landmark.
- 9. Check out a local fireworks show.





Fireworks in Metro Detroit Continued

Brownstown Fireworks at Lake Erie 2024 – Lake Erie Metropark Fireworks



Wednesday, July 3, 2024 at 10p Lake Erie Metropark Fireworks 32481 W Jefferson, Brownstown, MI 48173

Lake Erie Metropark hosts its annual fireworks show at dusk. Plan to arrive early to claim your spot and to enjoy the park. Enjoy the park trails, playground, and live entertainment provided by the Rick Lieder Trio prior to the fireworks. A Metroparks vehicle pass is required to enter any Metropark. Vehicle permits are on sale NOW. You can pick one up at metroparks.com OR visit your local Metropark today. For questions, please call 734-379-5020.

Metro Detroit Fireworks / Ortonville Fireworks 2024 – Food Trucks & Fireworks

Wednesday, July 3, 2024 – 5p Food Trucks & Family Fun – Fireworks @ Dusk Brandon High School 1025 S Ortonville Road, Ortonville, MI 48462

It's our annual Food Trucks & Fireworks event to celebrate the Independence Day Holiday. Family Fun with over 20 Food Trucks, inflatables, face painters, entertainment and more. Visit www.facebook.com/ortonvillemi for more information. Hosted by the Ortonville DDA.





Sylvan Lake Fireworks 2024 – Oakland County Boat Club Fireworks



Wednesday, July 3, 2024 at Dusk Sylvan Lake Community Center / Parking 2456 Pontiac Dr, Sylvan Lake, MI 48320

Displayed over Sylvan Lake. Best viewing spots along the lake closest to Downtown Sylvan Lake. Oakland County Boat Club Fireworks shot over Sylvan Lake. Fireworks start at dusk. There is no parking on the streets. Paid parking will be available at the Community Center. Buy a parking pass from City Hall starting in June. Hosted by the City of Sylvan Lake and the Oakland County Boat Club.

Fireworks Metro Detroit / Wolverine Lake Fireworks 2024 – Tiki Night Fireworks

Wednesday, July 3, 2024 at Dusk Wolverine Lake near 425 Glengary, Wolverine Lake, MI 48390

Join the Wolverine Lake tradition at Tiki Night. For more info, visit www.wolverinelake.com

Whitmore Lake Fireworks – Whitmore Lake Fireworks 2024

Wednesday, July 3, 2024 at Dusk

Fireworks over Whitmore Lake. Dunk tank, games, food vendors start at 7p in field across from Post Office on Main St. Fireworks @ 9:55p. Parking at Northfield Community Park is FREE but donations are encouraged to fund the fireworks. Rain date is July 4. For more info, visit wl4th.org.





Fireworks in Metro Detroit Continued

Frankenmuth Fireworks 2024 – THE **VOLKSLÄUFE – THE PEOPLE'S RACE Fire**works

Wednesday, July 3, 2024 "around" 9:30p

Heritage Park, 601 Weiss Street, Frankenmuth MI 48734

Enjoy a beautiful fireworks display over Frankenmuth to celebrate Independence Day Fireworks last 20 minutes. For more info, visit www.frankenmuth.org.

Holly Fireworks 2024 -Holly Independence Day 4th of July Fireworks

Thursday, July 4, 2024 at Dusk Lakeside Memorial Park 315 S Broad St, Holly, MI 48442

The Village of Holly will be having their fireworks show at 10p at Lakeside Memorial Park. Parking for this event is available at the Park for a fee. For more info, vis-

it www.mainstreetholly.com

Fireworks Metro Detroit / Clawson Fireworks 2024 - Clawson 4th of July Fireworks

Thursday, July 4, 2024 at 10p City Park

W Elmwood north to Park, N. Washington west to N Bywood, Clawson, MI

Fireworks cap off a day of fun starting with the Firecracker Mile run, Independence Day parade, food trucks, and more. Fireworks start at dusk at Clawson City Park. For complete schedule of events, please visit cityofclawson.com.

Huntington Woods Fireworks 2024 Rackham Golf Course Fireworks



Thursday, July 4, 2024 at 10:05p Rackham Golf Course 10100 W 10 Mile Road, Huntington Woods, Michigan 48070

Families, bring your lawn chairs, blankets and friends to enjoy the fireworks. Please note, there is restricted parking along Ludlow and Scotia and surrounding streets. For more info, visit www.hwmi.org

Davisburg Fireworks 2024 – Oakland County Fair Fireworks 2024

Friday, July 5, 2024 at dusk Springifeld Oaks County Park 12451 Andersonville Road, Davisburg, MI

Oakland County Parks hosts fireworks at the Oakland County Fair following an 8p Figure 8 Race at the Fair's grandstand. Entry fees are \$15/vehicle or \$10/motorcycles and walk-ins. For more info, call 888-OCPARKS or visit the Fair website.

Lexington Fireworks 2024 - Lexington MI Fireworks

Friday, July 5, 2024 at Dusk **Downtown Lexington**

Lexington Stare Harbor will glow with fireworks at dusk. The annual parade will follow on July 6 at 11a. Music, entertainment and parade kick off the festivities for the fireworks in Lexington. For more info, visit <u>www.lexingtonmichigan.org</u>



Fireworks in Metro Detroit Continued

Waterford Fireworks 2024 – Maceday Lake / Lotus Lake Fireworks

Saturday, July 6, 2024 at 10p Maceday Lake Fireworks / Lotus Lake Fireworks / Big Bang Fireworks

Residents around Maceday Lake and Lotus Lake in Waterford Twp can watch fireworks at dusk! This year's fireworks will be launched from the South end of Lotus Lake. Rain Date is ??? For more info, Maceday.Lotus@gmail.com.

Clinton Township Fireworks – Clinton Twp Fireworks & Concert / Resurrection Cemetery Fireworks

Wednesday, July 10, 2024 at 6p (pre-show activities at 6p / concert at 8:30p / fireworks start at 10p) Clinton Twp Civic Center 40700 Romeo Plank Rd, Clinton Twp, MI 48038

Preshow fun (fun for kids, live music) begins at 6p. Food vendors available on-site. Shuttle Bus Service available from Erie Elementary School and overflow parking at Chippewa Valley 9th Grade Center. For people with loved ones interred at Resurrection Cemetery, the cemetery is extending hours on 7/4 & 7/10 to allow for visitors to share the 7/10 Clinton Twp fireworks with their loved one. Hosted by Clinton Twp.

Fireworks Metro Detroit / Lake Orion Fireworks 2024 – Lake Orion Fireworks 2024



Saturday, July 6, 2024 at Dusk Lake Orion

Fireworks over Lake Orion on July 6. Rain date is July 7. Parking is available at Green's Park (66 S Park Blvd, Orion Twp, MI 48362) for a fee. Hosted by the Lake Orion Fireworks Foundation.

Fireworks Metro Detroit / Woodhaven Fireworks 2024 – Uncle Sam Jam Fireworks

Friday, July 12, 2024 at Dusk Civic Center Park 23101 Hall Rd, Woodhaven, MI 48183

Uncle Sam Jam is a 4-day Downriver Festival featuring a carnival, concerts, and much more! Fireworks on Friday! Uncle Sam Jam website. Festival begins July 11 and runs through Sunday, July 14. For more info, visit unclesamjamfest.com.

Sterling Hts Fireworks 2024 – Sterlingfest Fireworks at Dodge Park

Thursday, July 25, 2024 at 9:30p Dodge Park 40620 Utica Rd, Sterling Heights, MI 48313

Fireworks close the first night of Sterlingfest, a 4-day Macomb County festival featuring concerts, food vendors, arts and crafts fair, carnival midway and more. For more info, visit sterling-heights.net.

RARA Diner's Club

Monday, July 8, 2024 from 5:15p-6:30p
(Also August 5)
Select Rochester/Rochester Hills
Area Restaurants

This opportunity is designed to support persons with special needs. Participants pay for their own meal, beverage, and tip. PRE-REGISTER EARLY as spots are very limited and so that we have enough assistance and space reserved in the restaurants. Exact restaurant choices will be announced at a later date. 14+ Years. \$6 per participant. To register, visit www.rararecreation.org.

Adaptive 4-H Fair Day

Thursday, July 11, 2024 from 10a-2p Independence Oaks County Park 9501 Sashabaw Road, Clarkston, Michigan 48348, 248-625-0877

FREE admission to the 2024 Oakland County Fair hosted by Oakland County Parks and Recreation. Call 248-221-8040 for questions and to register.

Friday Frolic Dance

Friday, July 12, 2024 from 7p-9p (Also Friday, August 9) Troy Community Center 3179 Livernois Rd, Troy, MI 48083

Dancing with DJ with a fun holiday theme and refreshments. \$6 admission via punch card. The Friday Frolic Punch Card costs \$36, is good for 6 admissions, and can only be used for Friday Frolic Dances. For more info, visit rec.troymi.gov.





If consumer fireworks are legal to buy where you live and you choose to use them, be sure to follow the following safety tips:

- Never allow young children to handle fireworks
- Older children should use them only under close adult supervision
- Never use fireworks while impaired by drugs or alcohol
- Anyone using fireworks or standing nearby should wear protective eyewear
- Never hold lighted fireworks in your hands
- Never light fireworks indoors
- Only use them away from people, houses and flammable material
- Never point or throw fireworks at another person
- Only light one device at a time and maintain a safe distance after lighting
- * Never ignite devices in a container
- Do not try to re-light or handle malfunctioning fireworks
- Soak both spent and unused fireworks in water for a few hours before discarding
- Keep a bucket of water nearby to fully extinguish fireworks that don't go off or in case of fire
- Never use illegal fireworks

Please visit the National Safety Council for additional information using the following link: https://www.nsc.org/community-safety/safety-topics/seasonal-safety/summer-safety/fireworks

MACOMB COUNTY



Creative Нарру

Jov Exercise

Painting

Journaling

Calm

Healthy Eating

Gardening

Explore a wellness event where families and people of all ages can maximize their emotional and physical well-being to:

Encourage habits of wellness in physical health, mental health and substance use recovery

Saturday,

August 10, 2024

10am-2pm

Macomb Intermediate School District

44001 Garfield Road

Clinton Township, MI 48038

- Increase awareness of factors and resources contributing to well-being
- Inspire and empower individuals to improve their health and wellness

Community Partners come together to share interactive activities that promote aspects of mental wellness. with an overarching goal to help prevent suicide, substance misuse, and promote overall health and wellness.

FREE Food FREE Health Screenings FREE Activities and resources

Face painting • Yoga

Meditation







The below drawing was submitted by an ExpertCare Recipient and Caregiver. It was so beautiful we wanted to share with all of you!



Dreams & Wings

Saturday, July 13, 2024 at 9a, 10a, or 11a Oakland County International Airport 6500 Highland Road, Waterford, Michigan, 48327 248-666-3900

For individuals ages 6-17 with disabilities. Each child with a disability receives a Dreams & Wings T-shirt, gold aviator wings, commemorative flight certificate and lifelong memories. There is no charge to attend. All costs are covered by philanthropic contributions. Registration is due by June 25. For more information, call or text 248-221-8040 or email Adaptive@oakgov.com. Hosted by Oakland County and Oakland County International Airport.

Sensory-Friendly Planetarium Shows

Saturday, July 13, 2024 at 11a Longway Planetarium 1310 E Kearsley St, Flint, Michigan 48503 810-237-3400, sloanlongway.org

Every 2nd Saturday, a new show at Longway Planetarium. During sensory-friendly shows, staff turn the lights up and turn the sound down to provide a safe, welcoming environment for friends with special needs.

Adaptive Kayaking Workshop

Tuesday, June 18, 2024 from 9a-3p Also Thursday, September 12, 2024 Independence Oaks 9501 Sashabaw Rd, Clarkston, MI 48348 248-625-0877, www.OaklandCountyParks.com

During this free Adaptive Kayaking Workshop series, all equipment will be provided and no kayaking experience is necessary. All abilities are welcome. All workshops will be held from 9a-3p. A \$10 donation per kayaker secures a one-hour spot. Pre-registration required. Questions? Email REC-IT@DNEMichigan.org or call 586-268-4160.

OAKLAND COMMUNITY HEALTH NETWORK

OAKLAND COUNTY'S PUBLIC BEHAVIORAL HEALTH SYSTEM





Join Oakland Community Health Network (OCHN) for the

Minority Mental Health Awareness Month Forum

"The Universal Language of Healing in Mental Health"

To register, <u>click here</u> or scan the QR code.



Questions? Contact Suzanne Weinert at weinerts@oaklandchn.org Tuesday, July 9, 2024 9 a.m. - 12 p.m.

5505 Corporate Drive Troy, MI 48098

Inspirational and informative speakers

Art therapy activity

Learn about OCHN's employment opportunities

Lunch will be provided

INSPIRE HOPE, EMPOWER PEOPLE, AND STRENGTHEN COMMUNITIES







5505 Corporate Drive Troy, MI 48098



248-858-1210 www.oaklandchn.org

FREE COMMUNITY

WORKSHOP

Safe Prescription Drug Disposal

Presented by: Nadli Arabo, MPH

Objectives:

- Learn how and where to properly dispose of unused and/or expired medication.
- Understand how staff can provide technical assistance to organizations and community members.

July 11, 2024 6:30 - 8 p.m.

Workshop is offered in a hybrid format

VISIT WWW.OAKLANDCHN.ORG OR SCAN QR CODE TO REGISTER



Eligible for FREE 1.5 MCBAP CEU





HHA eXchange



Have questions regarding the HHA app? Each month, ExpertCare will be holding open HHA training sessions. If you need any help navigating the app or have questions, please attend one of the sessions listed below.

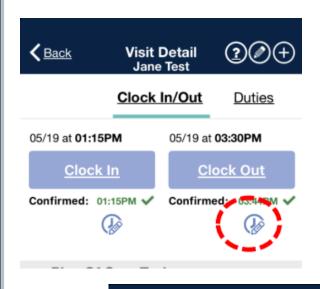
Thursday, July 11 at 12pm
Tuesday, July 16 at 10am
Wednesday, July 24 at 2pm

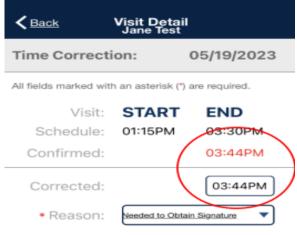
Please call our office to get scheduled for a refresher course. If you are unable to attend any of the sessions listed, call the office and we will answer your questions or work to schedule a different time. Keep an eye out for the training sessions for August in next month's newsletter!



For this month's HHA Tip of the Month we wanted to go over the process on how to add a signature to your visit if you didn't obtain one on the day of your shift!

Once you have selected your shift under the **Visits** tab, you will notice that there is an icon of a **clock with a pencil on it** under both your Clock In and Clock Out time. You must select this icon **below** the Clock **Out** time, as shown in the first image attached. Once the **Time Correction** form appears and you fill out the boxes, you will need to make sure that the time you enter in the box **matches** the time in red above it. This is because you're not changing your clock out time and only adding a signature to your visit. You can see how it matches in the second image attached. In the drop-down menu you will select **Needed to Obtain Signature**. When you click the **Next** button at the bottom of your screen, the signature page will pop up for you to get that from the guardian. Make sure to click **save** and you will get a notification saying it was added successfully. You will also notice that the color changes from green to gold letting you know it is pending in the Payroll Teams inbox.





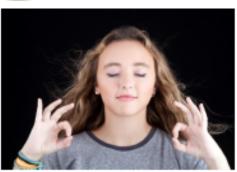
As a reminder your Recruiter has given you the name of the guardian/guardian's that are approved to sign on your timesheet. Please make sure that when you get the signature, it is a **full signature**. A full signature means that there are no initials, and we can clearly read the signature that is being attached to your timesheet.



Teaching Kids Mindful Eating







Mindfulness can be defined as paying attention in a particular way: on purpose, in the present moment and non-judgmentally. This is a class specifically for parents and caregivers to learn the benefits of eating with mindful awareness, increase awareness in portion sizes for children and learn about competent eating. This class will aim to build skills that will help young children develop lifelong healthy eating habits by using mindfulness. This training is designed to encourage ways for parents and caregivers to be responsive feeders.

MSU is an affirmative-action, equal-opportunity employer, committed to achieving excellence through a diverse workforce and inclusive culture that encourages all people to reach their full potential. Michigan State University Extension programs and materials are open to all without regard to race, color, national origin, gender, gender identity, religion, age, height, weight, disability, political beliefs, sexual orientation, marital status, family status or veteran status. Issued in furtherance of MSU Extension work, acts of May 8 and June 30, 1914, in cooperation with the U.S. Department of Agriculture.

Quentin Tyler, Director, MSU Extension, East Lansing, MI 48824. This information is for educational purposes only. Reference to commercial products or trade names does not imply endorsement by MSU Extension or bias against those not mentioned.

Where: Online Via Zoom

When: Mon, July 22, 2024 10:30 am – 11:30 am

Facilitator: Miloni Rathod

rathodmi@msu.edu

This is a 1-hour session designed for parents and caregivers.

Cost: FREE



Register:





Recipient Rights Corner

ExpertCare would like to first thank you for providing the highest quality care to your Recipient. ExpertCare wants to ensure the safety of our Recipients and continue to give you the tools to provide safe, quality care and wellbeing. Below are incidents that resulted in Recipient Rights violations. Please review the following Rights reminders to prevent further violations.

- ⇒ A Recipient of mental health services shall not be subjected to abuse or neglect. Neglect Class III is defined as:
 - Acts of commission or omission by an employee, volunteer, or agent of a provider that result from noncompliance with a standard of care or treatment required by law, rules, policies, guidelines, written directives, procedures, or individual plan of service that either placed or could have placed a Recipient at risk of physical harm or sexual abuse.
 - Caregivers must be sure they are always following the Recipient's IPOS, the safeguards outlined in the Recipient's IPOS, and ExpertCare policies. For example, ExpertCare Caregivers do not receive training for medication administration and cannot administer medications. ExpertCare Caregivers are only able to provide medication reminders while providing services to Recipients. If you have any questions about this policy or any safeguards in the individual plan of service, please be sure to call our office at 248-643-8900 and ask to speak with a Recruiter.
- ⇒ While providing services, all Recipients shall receive services suited to his/her condition. This can include but not limited to, treatment in the correct environment and the right setting for services. During this time, the Recipient must be working towards goals in the plan of service. Community Living Supports are used to increase or maintain personal self-sufficiency, facilitating an individual's achievement of his/her goals of community inclusion and participation, independence, or productivity. Caregivers must be present, working one on one with a Recipient on the Recipient's goals for the entire shift, from clock in to clock out.
- Caregivers cannot bring anyone to work with them, meet up with their own friends/family in the community, or take the Recipient to the employee's home. Caregivers must be focused on the Recipient during the entire shift and cannot be responsible for the care of anyone else during this time.
- Caregivers cannot take privileges away from or punish a Recipient. If there are any limitations to a recipient's rights, the Supports Coordinator will follow the proper process to have this documented and approved in the IPOS, behavior plan, and/or Crisis Plan and you will be trained on these limitations. Please be sure to follow the IPOS, behavior plan, and/or crisis plan at all times.
- ⇒ Caregivers will treat all Recipients and Recipient's family members with Dignity and Respect. Caregivers must treat Recipients and Recipient's family members with esteem, honor, politeness, consideration, and in a manner that is not condescending or demeaning.
- ⇒ While providing services, all Caregivers must follow the Michigan Mental Health Code 330.1724 Fingerprints, photographs, audiotape, or use of 1-way glass. A recipient of mental health services shall not be fingerprinted, photographed, audiotaped, or viewed through a 1-way glass without the proper prior written consent from the Recipient or Recipient Guardian. For example, you cannot record or take a picture of a Recipient or the Recipient's family members, without the proper prior written consent.

When providing care to a Recipient there are many rules that need to be followed and at times these can be difficult to remember. If you have questions or concerns about your case or do not fully understand the IPOS, please call ExpertCare. We are here to help you better understand the Recipient's Rights before it becomes a violation. We appreciate your attention to this matter. If there are any questions or concerns, please feel free to contact ExpertCare at (248) 643-8900.



What To Do When You Can't Pay Your Rent

An Informative Workshop / Zoom Webinar

July 25, 2024 • 5:30 - 7 PM

Are you behind on rent? Struggling to make your rent payment? Going through an eviction? This class will give you an overview of how to budget when you can't pay your rent, how the eviction process works in MI, how to have a conversation with your landlord, and provide community resources that may be able to assist you. Online Registration Required. Livingston or Oakland County residents only.

Virtual: The Zoom link will be sent after you register.

To register for this class, please visit https://www.olhsa.org/events

Or email housingcounseling@olhsa.org or call 248-860-7845











FREE EVENT

NITE

REGISTRATION REQUIRED.

GUARDIAN MUST BE PRESENT IF UNDER 18 YEARS OLD

It's Going To Be a SMASH!

Busting Bash

WHAT TO EXPECT

MUSIC

PHOTOS

FOOD &

SMASHONE

POETRY

OUR EVENT IS AN OPPORTUNITY FOR YOUTH TO SHATTER THEIR STIGMA AND UNDERSTAND THAT THEY ARE STRONGER THAN WHATEVER THEY ENCOUNTER

REGISTER MERE

HENRY FORD ART BLOCK 1411 HOLDEN DETROIT, MI 48208



FRIDAY 7/12/24 12-4PM

While supplies last, close toed shoes required
contact nflaherty@dwihn.org with questions



PRIDE CELEBRATION

Friday, July 12 11 a.m. – 2:30 p.m. Spirit Plaza 2 Woodward Avenue

- Food Trucks
- Exhibitors
- A Panel
- Celebrations of Disability Pride

For more information contact: disability@detroitmi.gov





Coordinated by the City of Detroit's Disability Awareness Employee Resource Group in Partnership with the Office of Disability Affairs

Transitional Age Youth Forum

Navigating Forward: Empowering the Youth of the Future

FREE to attend



8904 Woodward st Detroit, mi 48202

JULY 19, 2024 10:00 AM - 2:00 PM

AGES 14 - 25

WELCOME



CAREER FAIR - COMMUNITY RESOURCES
FOOD PROVIDED - LIFE SKILLS - WORKSHOPS





Employee Milestone Anniversaries

We would like to recognize and congratulate the employees below for reaching a milestone anniversary in June.

<u>20 Years</u> Jennifer Lynn





<u>15 Years</u> Faith Mark

<u>10 Years</u> Marlene Haddad Diana Ziolkowski

5 Years
Ciera Williams
Savana Kyle
Maria Badenhoop
Zaniyyah Hayes
Kyla Solomon
Mary Ann Gaiownik
Faith Johnson
Anittra Simpson
Darya Owens

Thank you for demonstrating a continued commitment to ExpertCare and the clients we service. You make a difference!









July 18—20th, 2024 9:00 — 3:00 PM Each Day

Location: South Eastern Michigan Indians, Inc., 26641 Lawrence Ave., Center Line, MI 48015 For more info, please call: 586-756-1350





Programs and websites mentioned within this newsletter are for the sole purpose of providing information of interest. ExpertCare Management Services does not endorse these websites, the content, and/or programs mentioned. ExpertCare takes no responsibility for loss or damage suffered as a result of using the information contained in these websites or participation in the aforementioned programs and events.

GETTING TO KNOW THE EXPERTCARE OFFICE STAFF

We thought it would be nice to introduce ourselves and tell you a little bit about each of our office staff. Each month we will feature a new interview with someone from our office.



MEET EMMA NEWHOUSE







ECare: What is your job title and role at ExpertCare?

Emma: Revenue Cycle Manager, I oversee and assist the Payroll & Billing Department. We process payroll hours for the caregivers, and we bill the payers for the services the caregivers provide to our recipients.

ECare: What is the most exciting part of your job?

Emma: Watching the successes and accomplishments of team members. This is especially exciting when there is a big project or problem to unravel and we have light bulb moments that lead to innovation.

ECare: What's the best concert you've been to?

Emma: There have been so many but two that pop right up are Boys II Men with En Vogue and Train with Goo Goo Dolls. Most memorable was a Gordon Lightfoot concert where we were nearly kicked out for singing along and applauding. Apparently, we were to just sit and listen quietly ©.

Ecare: What's your most-used productivity hack?

Emma: Planner and my calendar with lots of reminders. I also have the Habit app on my phone for keeping me on top of personal things like exercise, projects, and studying.

ECare: What's a skill you'd like to improve on?

Emma: There are many but I would like to get back to studying French. I would also like to get my sailing certification.

ECare: What's an accomplishment that you're most proud of?

Emma: Raising amazing kids but I must share that accomplishment with their father and God.

ECare: What's the best advice you have received?

Emma: Happiness is your responsibility, no one else's, don't expect someone else to make you happy. It's a blessing when we have someone to add to and expand our happiness. All relationships require work and mutual respect... all relationships whether spouses, siblings, friends, associates, or coworkers.

Ecare: Have you ever met anyone famous?

Emma: Robert Newhouse of the Dallas Cowboys. Mick Ralphs from the band Bad Company, met him at a karaoke spot in Traverse City.

LOOK WHO'S TALKING

JUNE CAREGIVER OF THE MONTH DEJANAE WAGNER

ECare: What made you decide to become a Caregiver? Dejanae: I always wanted to help people, at first I wanted to be a doctor.

ECare: What was your first paying job?

Dejanae: My first job was a direct care worker, I worked

for Domus Vita.

ECare: What is the most exciting part of your job?

Dejanae: The most exciting to me is building a bond with

your client.

ECare: What do you do for fun?

Dejanae: I don't really do much for fun besides spend

time with my son.

ECare: Have you ever met anyone famous?

Dejanae: No I don't believe I have met anyone famous.

ECare: What is your best piece of advice for other Care-

givers?

Dejanae: Always be patient and kind.

ECare: What have you learned from your Caregiving experience that has helped you in other aspects of your

life?

Dejanae: Always help others.



We are delighted to nominate Dejanae for being an exceptional employee during her first year of employment with ExpertCare.

She is being recognized for her outstanding support to her recipient family over the past few months. Dejanae's dedication and compassion have been consistently praised by the guardian since she began working with the family. Her exceptional commitment was particularly evident during the Recipient's final days, where she went above and beyond to provide unwavering support and care to both recipient and his family.

Dejanae has demonstrated remarkable empathy and patience, ensuring that every need was met with a warm and caring attitude. She has shown an incredible ability to connect with both the recipient and the family on a personal level, offering not just physical care but also emotional support during a very challenging time. Her professionalism, reliability, and genuine concern for the well-being of those she cares for set her apart as an exemplary caregiver.

ExpertCare truly appreciates everything she does and is very proud to have her represent ExpertCare in the field. Thank you both for your hard work and dedication in changing the lives of others.

Thank you for demonstrating ExpertCare's core values of:

Helping People Succeed
Passion for Success
Can Do Attitude