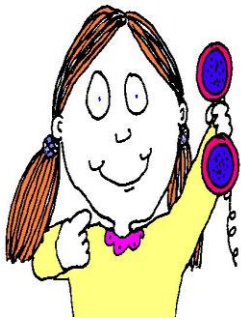


ExpertCare wants you to be completely satisfied with your services.



If there is a problem or you are unhappy about services, please let us know.



Call us at 866-812-8896 and speak with your Recruiter. We will try to find a resolution within 5 days.

If your Recruiter cannot help you, a manager will help.



You can write a letter telling us why you are not satisfied.

ExpertCare will never retaliate against you for filing a complaint.

For more information about filing a complaint, look in your Recipient booklet on page 15 or call us at 866-812-8896.

ExpertCare Management Services
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Troy, MI 48084
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