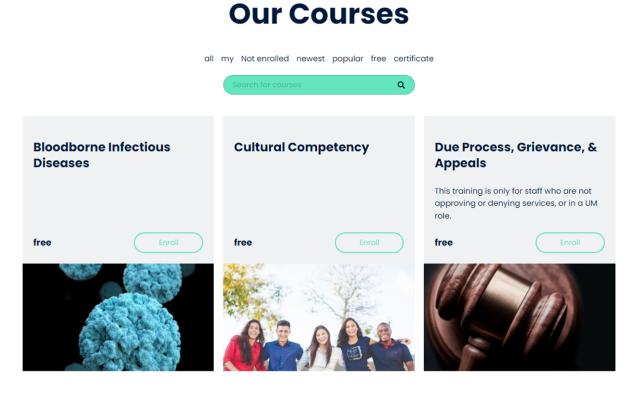
## **CMHPSM Training Resources for Providers:**

Visit <u>https://cmhpsm.learnworlds.com/</u> - if this is your first time accessing this site you will need to sign up for an account.

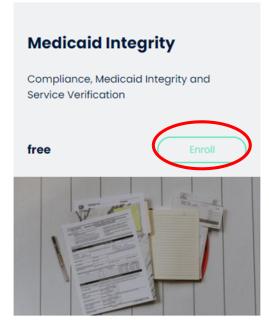
Listed below are the courses that can be completed through CMHPSM:

- Medicaid Integrity annually
- Person Centered Planning annually
- Recipient Rights & Confidentiality annually
- Cultural Competency every 2 years
- Due Process, Grievance & Appeals every 2 years
- Emergency Preparedness every 2 years
- Limited English Proficiency (LEP) Training every 2 years
- 1. Once logged in you will be redirected to the courses page, you may need to click "load more" to access the trainings you require.



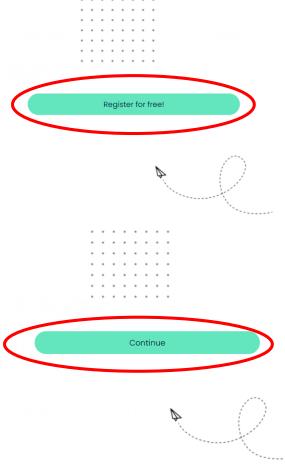


2. Click the "Enroll" button for the training you wish to access.

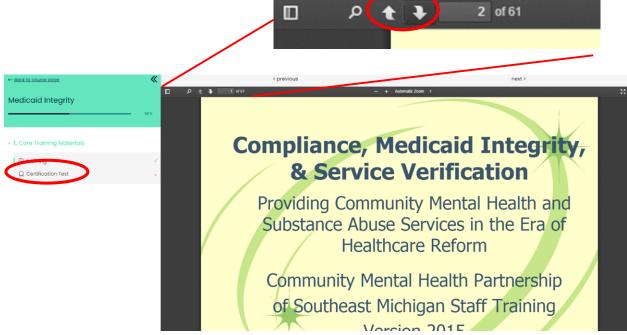


3. Next, click "Register for free" and "Continue"

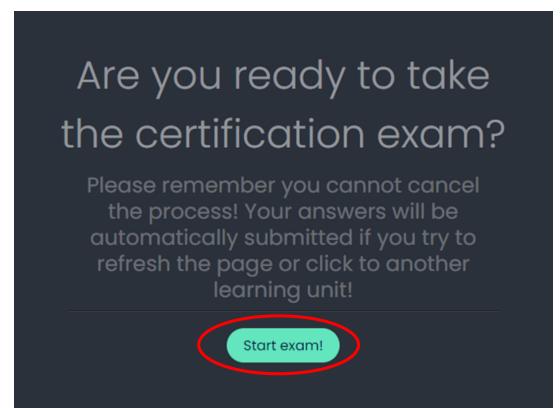




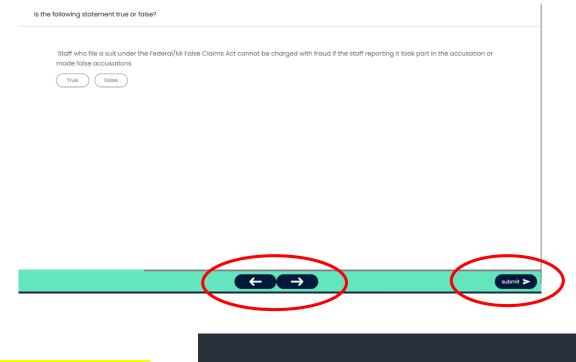
 To navigate through the training slides, click the up and down arrows above the slides. Once the slides have been reviewed, click the "certification test" on the left of the screen.



5. Fill in your first and last name for your certificate and start your exam.



6. Use the arrows at the bottom of the exam page to navigate through the questions. Once all questions have been answered, click "submit".



12

correct answers

Once complete, please download & email your certificate received to training@expertcare.com

If you have any questions regarding training, please email <u>training@expertcare.com</u> or call the ExpertCare office at (248)643-8900 and ask to speak to a trainer.

For any technical questions regarding the CMHPSM website please email: <u>help@cmhpsm.org</u>

## Certification Test Passed! ✓

100%

Your answers

print certificate

wrong answers