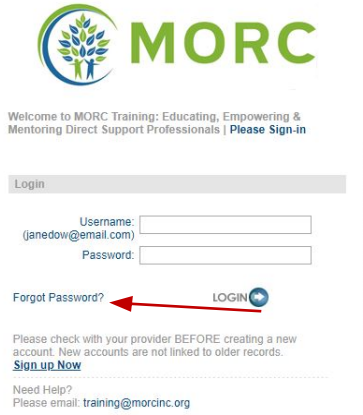


Instructions for updating Online LEP and CC for Oakland County

You must be working on an Oakland County case and have an account with MORC in order to update on-line trainings through MORC.

Go to <https://morcinc.csod.com> and log in to your account. It is recommended to use Chrome, Firefox, or Microsoft Edge to access the MORC website.



Your username is your email address.

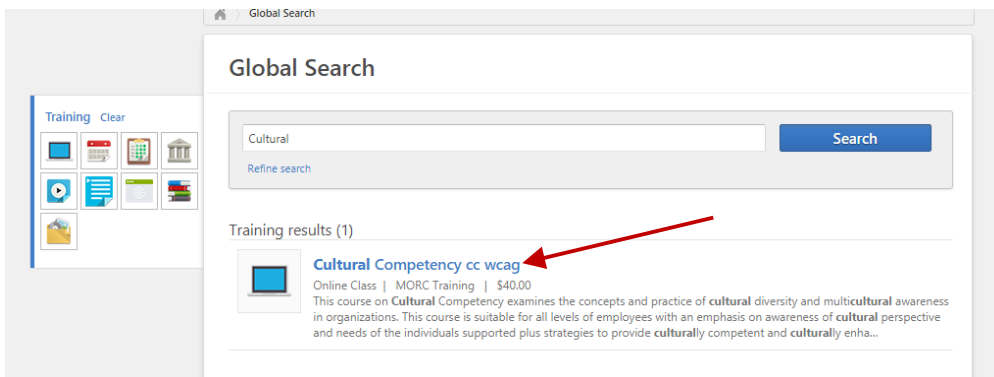
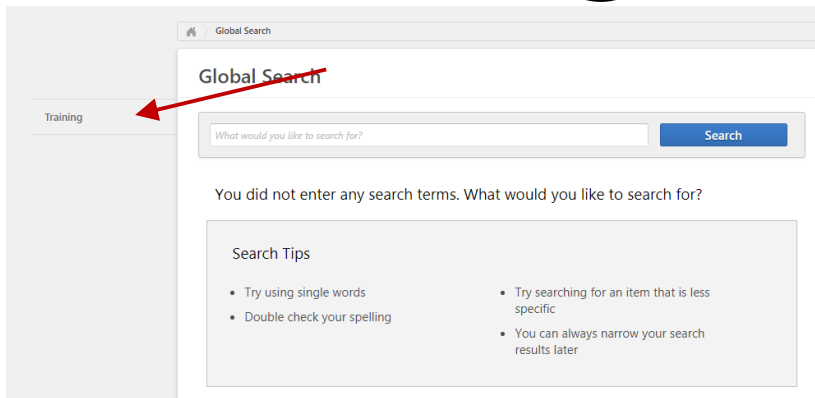
If you have forgotten your password click on the "Forgot Password?" link to reset. *Note: you must have access to your email to receive a link from MORC to reset your password. Do not attempt to make a new account - if you are unsure what email is connected to your account or need to change your MORC accounts email please call ExpertCare.*



From the MORC home page, scroll down and click on the "Search" icon.



Click on the word "Training" to the left of the search bar.



Search for **CulturalCompetency RU** /~~PERIET~~
~~Q~~ FOENQW ~~MFWD~~
~~PH~~ ~~W~~ ~~DOHW~~ ~~QH~~ ~~W~~
~~MFK~~ ED (There will be no training cost to you so disregard the cost information listed.)

ONLINE CLASS
Cultural Competency cc wcag

Completed

Training was successfully completed and recorded to [your transcript](#).

\$40.00

Request

or

Assign

Click on the "Request" button to retake the training.

You have already completed this training.

Click Request below to retake the training and receive a new completion date. Close this window and select Launch from the drop down menu if you would like to review the completed training content (if available) without a new registration.

Request

In the popup window confirm that you want to retake the training by clicking the "Request" button.

ONLINE CLASS
Cultural Competency cc wcag

Registered

Training has been successfully registered to [your transcript](#).

\$40.00

Launch

or

Assign

Click on the "Launch" button to start the training. The training will launch in a new window.

ONLINE CLASS
Cultural Competency cc wcag

Pending Evaluation

Please complete the pending evaluation to complete this training.

\$40.00

Evaluate

or

Assign

Once your training is completed click the "Evaluate" button to go to the required course evaluation. (This must be completed to generate your course completion certificate).

Please answer all survey questions.



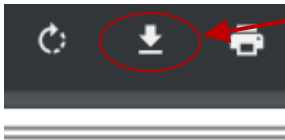
Click the "Continue" button to access the course evaluation.

Question 14.
Would you recommend this training to a colleague?
Yes No
Any other comments on this course?:
[Text input field]
[Save / Return Later] [Submit Final Answers]

Once all questions are answered, click "Submit Final Answers" at the bottom of the page.

ONLINE CLASS
Cultural Competency cc wcag
Completed
Training was successfully completed and recorded to [your transcript](#).
\$40.00
Request
View Certificate
Launch
View Training Details

Once the evaluation is completed click the arrow to the right of the request button to generate a drop-down menu. Then click "View Certificate."



Click on the **download icon** in the upper right corner to save your certificate.

Please email your *Limited English Proficiency* and *Cultural Competency Certificates* to our training department: training@expertcare.com