

RECIPIENT RIGHTS/DUE PROCESS UPDATE

To update visit the Oakland County Health Network's website @ www.oaklandchn.org

1. Hover over "Trainings" at the top of the toolbar so a drop-down menu appears. Then, click on "Rights Update Test" in this menu.
2. You are now required to view the Power Point presentation. When you are finished with the slideshow, click on " Link to Annual Recipient Rights Update Test."
3. After clicking on this link, you must complete the Recipient Rights training test form prior to the test. Select "MORC, Inc." under "Your Core Provider." The name of "Your Agency/ Location" is **ExpertCare**.
4. Make sure all pop up blockers are off in order to view certificate.
5. Once you have completed your test with a score of 80% or higher you must click on "Download Certificate." After downloading it, you must print or save a copy of your certificate and submit it to ExpertCare.

Congratulations, you passed!

Thank you for completing the Recipient Rights Training Test v2. You may download your certificate of completion by clicking below. We encourage you to save your certificate to your computer and print if possible. The certificate may take a few moments to load and will open in a new window.



You may email your certificate to training@expertcare.com or fax to (248) 740-3505.

Note: Online Recipient Rights updates are valid for Oakland and Wayne counties only after an initial classroom training is completed. We will not be able to accept this certificate for any training that is past due. Past due training will be required to be updated with a face-to-face Recipient Rights class.

If you have any questions, contact the training department at (248) 643-8900.