



Speech Language, Physical & Occupational Therapy Agreement

Based upon the evaluation and recommendation of the therapist, I agree that my loved one can benefit from therapy services. I understand that consent to be part of this program, I agree to the adhere to the following:

- **Schedule compliance**- It is important for your loved one's success that they are home to participate in therapy appointments as indicated in the therapy Plan of Care. The appointments will be scheduled weekly at the same day and time. It is our expectation that when you agree to a weekly appointment time for therapy services, that other appointments are scheduled at different times to allow consistency in treatment. For example; Dr. appts, SC visits, or other services. If you must cancel for any reason, you must call the ExpertCare therapy department at **248-901-9388** prior to your scheduled appointment. (please see attached Cancellation Policy)
- **Attendance**- To attain maximum benefit, we request 75% attendance rate for scheduled appointments. We understand that there are times you must cancel your appointments. If cancellations exceed more than 1 time per month, you may be placed on the wait list for other days. If your current schedule no longer works for you, please call the office to discuss alternate times/days. If you must cancel an appointment, call **248-901-9388** prior to the appointment time. (please see attached Cancellation Policy)
- **Supervision**- An adult must be present in the home while the client is receiving services. ExpertCare cannot be responsible for your loved one once a therapy session has ended. If you want to have an adult other than a parent stay during therapy, you must add that individuals' name to the '*Authorization to Disclose Protected Health Information*' form AND have the adult sign the '*Authorized Signer*' form. Please note, CLS and Respite staff cannot provide services while a therapist is working with the client.
- **Family Responsibilities**- While receiving ExpertCare services, therapists, office staff and the family will work as a team. It is the families' responsibility to engage in open communication with ExpertCare to ensure the best quality services for your loved one. Parents may be asked to participate in therapy sessions; participation may increase the probability of progress toward the identified goals. Therapists may also provide at-home work to enhance understanding and implementation of therapy techniques.
- I acknowledge that ExpertCare therapy services in accordance with DWMHA have been explained to me.
- I agree to work in collaboration to promote my child's progress toward their goals indicated in the IPOS.
- I understand if I have any questions or concerns regarding my rights, responsibilities, or preferences, I may contact the ExpertCare office at **248-901-9388**.