City of Detroit
COMMUNITY ACTION ALLIANCE

WRAP

Water Residential Assistance Program

*Income restrictions and eligibility requirements apply.

Program Benefits:

- Assistance up to$1,000 per household per year. $25 monthly bill credit + help with arrears.
- Home water audit for households above 120% of average usage
- Home repairs up to $1,000 per household to fix minor plumbing issues leading to high usage
- Water saving kits and consumer training classes
- Supportive WRAP-Around Services

WRAP Participant Qualifications:

- ✓ Have income at or below 150% of poverty threshold
- ✓ Install a new automatic meter reading device or allow DWSD to install a new meter
- ✓ Provide proof of residency & income
- ✓ Provide renter's proof of responsibility for water on lease
- ✓ Stay current on monthly bill payment

WRAP funding is made possible by the Great Lakes Water Authority.

Call 313.386.WRAP (9727)

or visit www.waynemetro.org/wrap

Wayne Metropolitan Community Action Agency
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Community Action Alliance WRAP Program

Community Action Alliance will deliver WRAP through our Empowerment Pathway Model—a custom designed service plan to help residential customers in the Great Lakes Water Authority regions to access bill assistance, water conservation measures, and navigate resources and WRAP-around supports on a pathway toward self-sufficiency.

Household Income eligibility for the WRAP is 150% of poverty:

Household Members	Household Income
1	$17,805
2	$24,030
3	$30,240
4	$36,450

Household Members	Household Income
5	$42,660
6	$48,870
7	$55,095
8	$61,335

The WRAP's mission is to administer the distribution of WRAP funding to the eligible, low-income customers of the GLWA with a vision to create a transformative water utility assistance program focusing on bill assistance, conservation and self-sufficiency initiatives.

City of Detroit residents who are not eligible for WRAP assistance can enroll in the DWSD 10/30/50 Payment Plan. The plan allows for customers to pay down arrears by spreading them across future payments. For more information please call 313.267.8000 or visit www.detroitmi.gov/dwsd.

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