

EXPERTCARE CHRONICLE

MAY 2018



FAMILY ZOO PASS

ExpertCare will draw one Caregiver at random during the last week of May; that lucky Caregiver will win a family pass for the Detroit Zoo!

The family pass is good for admission for a year for two named adults and up to six named children 18 years of age and under, living at the same address.

Congratulations!

APRIL WINNERS



DAZHANA ANDERSON
HANNAH BOSNAKIAN
DREW NIEDERLUECKE
MODENA IAVELLI



Special Olympics

Important Announcement

The location of the Special Olympics event has been moved to
Milford High school
2380 S Milford Rd
Highland, MI 48357

ExpertCare will be hosting the softball throw on Saturday, May 5th from 9:00-3:00pm. If you are interested in volunteering with us please contact Marisa Dinkel at (248) 643-8900.



Our accounting department has now added text messaging as a way to communicate with caregivers regarding some of the weekly payroll issues. We hope that this will save time and make it more convenient for all involved.

Just as a reminder, Monday, May 28th, 2018 is Memorial Day. Please keep in mind that timesheets are still due by 8am on Monday. Sending your completed timesheet on time, ensures that it will be processed with no delays.

Thomas' Day Out - Greenfield Village - Sensory Friendly Saturday May 5th

Sensory-Friendly Saturday is an event designed for guests on the autism spectrum and with other sensory processing disorders. For this event, a variety of accommodations, activities and more have been put into place to create an inclusive, welcoming and safe space for our guests. Prior to this event, staff members of The Henry Ford participated in Michigan Autism Safety Training (MAST) provided by the Autism Alliance of Michigan to better understand the characteristics of autism and how to recognize and communicate with someone with autism.

Your experience includes:

An early opening of the Day Out With Thomas™ Depot Town activity area for Sensory-Friendly Saturday guests. The gates of Greenfield Village open at 8:30 am on this day for Sensory-Friendly Saturday guests, with Depot Town activities available.

The remainder of Greenfield Village will be closed until 9:30 am. 9:30 am ride on Thomas the Tank Engine exclusively for Sensory-Friendly Saturday guests. Day Out With Thomas™ tickets, in addition to Greenfield Village admission, are required to ride Thomas. Tickets for this special opportunity are only available by calling the Call Center at 313-982-6001.

A quiet area with activities for Day Out With Thomas™ available until 3:00 pm in Town Hall.

An event map showing locations of loud sounds and locations of the day's activities in Greenfield Village.

Noise-cancelling headphones and earplugs available for guests to use.

A social narrative created by the Autism Alliance of Michigan for Greenfield Village (PDF) and Day Out With Thomas™ (PDF) showing what families might see, hear, smell, taste, and touch.

Programs and websites mentioned within this newsletter are for the sole purpose of providing information of interest. ExpertCare Management Services does not endorse these websites, the content, and/or programs mentioned. ExpertCare takes no responsibility for loss or damage suffered as a result of using the information contained in these websites or participation in the aforementioned programs and events.

OAKLAND
UNIVERSITY.

Center for Autism - Outreach
OUCARES

Parent Networking Event

Tuesday, May 15th at 6pm

Union Woodshop

(18 S. Main Street, Clarkston)

Cost: \$15 per person

*Includes Dinner, Interactive Games & Activities

Register: oakland.edu/OUCARES

Information: OUCARES@oakland.edu

- Dinner
- Meet with other parents
- Interactive activities
- Create new connections
- Games and Prizes
- Exchange ideas

This event is for parents of children of all ages with Autism Spectrum Disorders.

Space is limited, so parents should register early!

Union Joints

This program is generously supported by the

AUTISM SOCIETY
Improving the Lives of All Affected by Autism
Oakland County



Caregiver Milestone Anniversaries

We would like to recognize
and congratulate the following
Caregivers for reaching a
milestone anniversary in April.



5 Years

EVERLEN CARTER
CRYSTAL PENNER

Thank you for demonstrating
a continued commitment to
ExpertCare and the clients we
service. You make a difference!



SUMMER SCHEDULE

Caregivers, if you're going to be open for more hours during the summer please be sure to let us know. There may be a consumer family who will be looking for additional staff during the summer months. As we get to the end of the school year, make sure to contact a Staffing Consultant so we can assist you with your availability.

Consumer families, before we know it summer will be here. It is best to plan ahead if you know you will have additional staffing needs. Please contact your Staffing Consultant today to discuss your needs and/or schedule changes.



Flower Day At Eastern Market

Flower Day takes place every year on the Sunday after Mother's Day and has been a time-honored tradition of Eastern Market since 1967. This year, Flower Day falls on May 20, and will be held from 7 a.m. to 5 p.m.

Hundreds of flower, plant and tree growers from Michigan, Ohio and Canada will fill Eastern Market with over a million of the highest quality annuals, perennials, foliage, shrubbery, trees, exotics, tropical plants, flats, hanging baskets and combination pots for purchase.

Family Night Out at Troy Community Center

May 12, 2018 at 5:00pm

An inexpensive and fun night out for families. Spend quality time together and enjoy basketball, swimming, parachutes, inflatable castle and more at the Troy Community Center.

\$3 Residents, \$4 Non-Residents per
person.





Kids Day in the Park

Saturday, May 13, 2017 at 10:00 am
Clintonwood Park
6000 Clarkston Rd, Clarkston

If healthy, happy kids are your mission, Kids Day in the Park is your event because this day is all about the kids!

Join us for a great day of free family fun! Over 25 community organizations will be on hand to deliver outdoor, family-fun. Entertainment and events include kite building, music, moonwalks, archery, crafts, and our Kids Only Garage Sale. More activities are being added week to week, so check our Facebook page for a detailed listing! Hosted by Independence Township Parks, Recreation & Seniors. We will be hosting the grand opening of our new playground dedicated to Ryan Kennedy!



Registered Kids Receive 2 **FREE GAMES** Of Bowling Each Day Of The KBF Program All Summer Long, Valued At Over \$500 Per Child!

Select bowling centers and schools around the country are participating in the first ever **Kids Bowl Free** program. This program is designed by bowling centers to give back to the community and provide a safe, secure, and fun way for kids to spend time this summer.



Peter F. Saddington Dance for Mental Health

Friday, May 18th from 6-9pm
at Dort Federal Credit Union Event Center

FREE Admission



T-Shirts \$6
Sizes SM-5XL

Photo Booth \$1

On sale 5/9-5/16 in Customer Services

HOLLYWOOD

For more information please call Customer Service at 810-257-3705 or toll free 866-211-5455

Recipient Rights Corner

ExpertCare would like to first thank you for providing the highest quality care to your Recipient. ExpertCare wants to ensure the safety of our Recipients and continue to give you the tools to provide safe quality care and wellbeing. Below are incidents that resulted in Recipient Rights violations. Please review the following Rights reminders to prevent further violations.

- ⇒ Caregivers are to always provide CLS activities in the Recipient's home or within the community. During this time the Recipient must be working towards goals in the plan of service. Caregivers will engage with the recipient to keep them focused on their goals in the IP-OS. CLS services are to maintain and support the Recipients' individual achievement, which cannot be accomplished when the Caregiver is not engaged or working on the goals in the IP-OS.
- ⇒ Caregivers will treat the Recipient's family members with Dignity and Respect. Caregivers must treat the Recipient and their family members with esteem, honor, politeness, and in a manner that is not condescending or demeaning. Caregivers cannot yell, talk down to or redirect a child's behavior for other children who may live in the Recipient's home.
- ⇒ Caregivers are to always treat Recipients with Dignity and Respect; this includes any/ all family members. They are to always speak in a respectful, non-threatening or derogatory way to all members in the Recipient's family. An example of violating this would be if a Caregiver told a Recipient or family member to behave or gave a direct request to stop a behavior. Caregivers cannot ask, request or tell a Recipient or family member what to do. This is not treating them with Dignity and Respect.

When providing care to a Recipient there are many rules that need to be followed and at times these can be difficult to remember. If you have questions or concerns about your case or do not fully understand the IPOS, please call ExpertCare. We are here to help you better understand the Recipient's Rights before it becomes a violation. We appreciate your attention to this matter. If there are any questions or concerns, please feel free to contact ExpertCare at (248) 643-8900.



Community Resource Fair



Presented by

Michigan Department of Corrections

Oakland County Offender Success

In partnership with the

Salvation Army

Offender Success



Thursday, May 10, 2018

10:00 am - 2:30 pm



469 Martin Luther King Jr. Blvd. South

Pontiac, MI 48342



Substance Abuse

Developmental Disabilities

Transportation

Housing

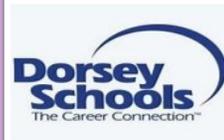
Education

Legal Aid

Veteran's Assistance

Employment

Mental Health



Get information and resources from several community agencies



FREE & Available to everyone, no income requirements!



Missing Persons Day 2018

Saturday, May 5, 2018

1 pm - 5pm

Madonna University
Franciscan Center, Livonia



WHO SHOULD ATTEND

Families and Friends affected by the mysterious disappearance of a loved one and the communities and organizations that assist to bring them home.

WHAT THE DAY WILL INCLUDE

This event is a campaign to raise awareness of the issues and impacts surrounding missing persons in the state of Michigan. Families and friends affected by the unexplained and unresolved disappearance of a loved one will be recognized on this day. Officers will take tips on old cases and information on any new cases reported at the event. Local law enforcement will be on hand to answer the community's questions and concerns. *Child ID kits will also be given out.*

A private roundtable discussion will be held from 9 a.m. – 11:30 a.m. for family members with a missing loved one.

WHAT TO BRING

Families of missing persons are encouraged to bring at least two biological relatives (for family reference samples) of the missing loved one and any police reports, x-rays or other identifying documents to update law enforcement digital databases. Families and friends should feel free to wear memorial T-shirts, bring posters and any literature to display and commemorate their missing loved one.

QUESTIONS

Contact D/Tpr. Sarah Krebs at MSP-
MissingPersons@michigan.gov.

HELP Centers reopening, with more resources!!
We are excited to serve your family and continue to strengthen the connections in our community!



Bethel UMC 1309 N. Ballenger Hwy Mondays 10am-2pm

Asbury UMC 1653 Davison Rd Tuesdays 10am-2pm

Greater Holy Temple COGIC 6702 N. Dort Hwy Thursdays 10am-2pm

*Food • Water-Related Supplies • Education Opportunities
On-site Enrollment for Health and Basic-Needs Services
Employment Resources • Mental & Physical Health Options
Community Resource Information • and more...*

COME INSIDE for additional valuable resources:
Sink & Shower Filters, On-site Food Demonstrations

'New' Super Service Family Day will be featured once per month, rotating between HELP Center locations.



Partnering Organizations

City of Flint The Food Bank of Eastern Michigan Genesee County Health Department Genesee Health System
Greater Flint Health Coalition Habitat For Humanity Hamilton Community Health Network
Michigan Department of Health & Human Services Mott Community College Michigan State University Center for
Community & Economic Development United Way of Genesee County Valley Area Agency on Aging

For more information call 2-1-1 or go to FlintCares.com/HELPcenters



Memorial Day Weekend Events 2018 Metro Detroit



Monday, May 28, 2018 at 9am

Lake Orion Memorial Day Weekend Events – [Lake Orion Memorial Day Parade](#)

Oakland County Memorial Day Ceremony at 9a at East Lawn Cemetery, 10a ceremony at Children's Park in Downtown Lake Orion, Parade begins thereafter in Downtown Lake Orion on Flint Street.

Monday, May 28, 2018 at 9am

Royal Oak Memorial Day Weekend Events – [Royal Oak Memorial Day Parade](#)

The parade will start near Main Street and Harrison and will proceed north to Second Street where the traditional post-parade Memorial Service will be held at the Royal Oak Veteran's Memorial at Veteran's Plaza.

Monday, May 28, 2018 at 9am

South Lyon Memorial Day Weekend Events – [South Lyon Memorial Day Parade](#)

Downtown South Lyon Michigan

Organized by VFW Post 2502. The parade launches at 9a from Bartlett Elementary and makes its way down 10 Mile through downtown. The parade ends in the South Lyon Cemetery with a ceremony that commemorates the contributions and sacrifices of all veterans.

Monday, May 28, 2018 at 10am

Clawson Memorial Day Weekend Events – [Clawson Memorial Day Ceremony](#)

Memorial Park next to Blair Public Library

Join Clawson to honor fallen heroes with a brief ceremony in honor of the fallen men and women in service.



Monday, May 28, 2018 at 10am

Farmington / Farmington Hills Memorial Day Weekend Events – [Farmington Memorial Day Parade](#)

Intersection of Grand River & Orchard Lake Road

Parade will travel one mile west on Grand River. It will end at Oakland Avenue where a ceremony will take place at the Farmington War Memorial Monument in Memorial Park.

Monday, May 28, 2018 at 10am

Ferndale Memorial Day Weekend Events – [Ferndale Memorial Day Parade 2018](#)

Downtown Ferndale Michigan

Parade will start at Woodward & Maplehurst south to Nine Mile Rd, west to Livernois and to the Veteran's Memorial. Spectators are welcome to bring lawn chairs and set-up on the sidewalks of West Nine Mile Road and on the Woodward median from Maplehurst to Nine Mile Rd.

Monday, May 28, 2018 at 10am (line-ups begin at 9am)

Holly Memorial Day Weekend Events – [Memorial Day Parade](#)

Downtown Holly

The Annual Holly Memorial Day Parade will begin in Downtown Holly and march over to Lakeside Cemetery for Memorial Day Services.

Monday, May 28, 2018 at 10am

Northville Memorial Day Weekend Events – [Memorial Day Parade 2018](#)

Downtown Northville

VFW Post 4012 presents the 2018 Memorial Day Parade! Parade steps off at 10a sharp from Northville Downs at Main and Griswold.

Monday, May 28, 2018 at 10am

Novi Memorial Day Weekend Events – [Novi Memorial Day Parade](#)

The Memorial Day Parade has been a Novi community tradition, honoring those who made the ultimate sacrifice for our nation. Novi civic organizations, businesses, bands, scout troops, and families are encouraged to march and showcase pride and spirit. To be part of this great community event that also honors Veterans and those currently serving, call 248-347-0414.

Monday, May 28, 2018 at 10am

Waterford Memorial Day Weekend Events – [Waterford Memorial Day Parade](#)

Burke Lumber (Dixie Hwy and Sashabaw Rd, Waterford, MI)

The annual Memorial Day parade hosted by the Heart of the Lakes VFW post 1008.

Monday, May 28, 2018 at 11am

Auburn Hills Memorial Day Weekend Events – [Auburn Hills Memorial Day Parade](#)

American Legion Hall (96 Churchill Rd, Auburn Hills, MI, 248-852-4880)

The parade begins at the American Legion Hall on Churchill, proceeds to the cemetery and then back to the Legion where a community picnic. For more info, call 248-852-4880.

Monday, May 28, 2018 at 11am

Milford Memorial Day Weekend Events – [Milford Memorial Day Parade](#)

The Annual Milford Memorial Day Parade will take place on Main Street in Downtown Milford. Begins at the American Legion Hall on Commerce

Monday, May 28, 2018 at 11am

Walled Lake / Oakland County Memorial Day Weekend Events – [Walled Lake Memorial Day Parade](#)

OUCARES Day at OU Men's Baseball Game

Bring the whole family for a fun filled Saturday afternoon! Come cheer on your favorite Golden Grizzlie Baseball Player. Admission is FREE. No prior registration or tickets are needed.



The Caregiver of the Month for April was Deborah Henry

Deborah has worked for Expert-Care for a little over a year and has shown dedication and passion for her consumers.

She does a great job of leading by example for her consumers. She encourages her consumers to meet and exceed their goals. She has great communication with the consumers, their families and with office staff. She is very patient with her consumers and makes sure to spend the appropriate amount of time on an activity to ensure they get the most out of an experience as possible.

One family that she works for stated that Deborah is an outstanding staff. ExpertCare wants to express their gratitude and appreciation for her enthusiasm and commitment to her consumers. Deborah is an important asset to our ExpertCare team. Thank you for your hard work and dedication in changing the lives of others.

Thank you for demonstrating

ExpertCare's core values of:

Helping People Succeed

Passion for Success

Can Do Attitude

When we seek to discover the best in others, we somehow bring out the best in ourselves.



<http://www.facebook.com/pages/Recomptal-Brain>



CENTER FOR AUTISM
OUTREACH SERVICES

OUCARES Parent Support Program

Everyday ABA for Parents of Younger Children

For parents and caregivers of children with ASD ages 2-8 years

Presented by Dr. Jessica Korneder, PhD, BCBA-D
Assistant Professor at Oakland University & Director of the Oakland University ABA Clinic



Saturday, May 5, 2018

9:00am-4:00pm

**Pawley Hall Room 250K
Oakland University Campus**

Cost: \$25 per person

Registration Now Open at oakland.edu/oucaresstore (Click on "Programs")

Learn how you can develop your child's skills and reduce challenging behaviors using the principles of ABA. Topics will include:

- Understand the basic principles of Applied Behavioral Analysis (ABA)
- Learn how to implement ABA techniques at home
- Develop techniques & interventions to improve your child's skills
- Identify methods to reduce your child's challenging behaviors

For more information email oucares@oakland.edu or call 248-370-2424.

Register at www.oakland.edu/oucaresstore