



JANUARY GIVEAWAY

NEW YEAR, NEW POSSIBILITIES, AND
NEW GOALS!

To help with that, we will draw one lucky Caregiver at random who will receive a new Fitbit.



Stay tuned next month to see who won!

Inside This Issue

- 1 January Giveaway / December Winner
- 2 W-2's / HHA eXchange
- 3 Vaccination for COVID-19
- 4 Anniversaries / Morning Munchkins / Sledding Hills
- 5 Employee Spotlight / Protect Yourself During COVID-19
- 6 S.T.A.R.
- 7 Home Owner Education
- 8 December Caregiver of the Month

Congratulations to December Winner Nicole Thompson



We hope you enjoyed your
Amazon shopping!

PAYROLL UPDATE



Verify Address for W-2 Mailing IRS form W-2, Wage and Tax Statement will be mailed by January 31, 2021 to the mailing address we have on file for each employee.

Please make sure to review your active mailing address now and update as necessary. This will avoid W-2s going out to incorrect addresses.

HHA eXchange



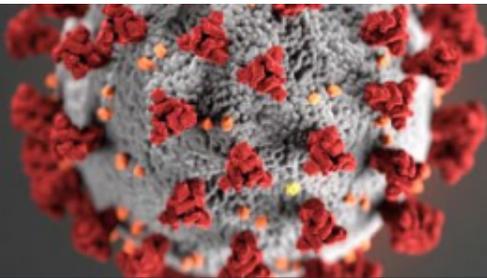
ExpertCare has exciting news; we have contracted with HHA eXchange to meet the Electronic Visit Verification (EVV) requirement and to assist caregivers with submitting timesheets and notes electronically.

HHA eXchange has a variety of different tools that empower caregivers to deliver better patient care in the home.

The HHA eXchange caregiver portal is a web-based application designed for caregivers to use on a desktop or laptop computer. Using the caregiver portal, caregivers can review and plan their schedules, interface with their agencies, request broadcasted shifts, and manage their activities.

When in the field, caregivers can switch to the HHA eXchange mobile app to continue to manage their activities. Both the caregiver portal and mobile app are synchronized; therefore, any action performed on one device (computer or smart phone) is automatically reflected on the other.

ExpertCare has begun implementing HHA and currently have around 100 field staff using the application. We will continue to roll out the new application in waves and we will be offering training and assistance with learning this new tool. We will contact each of you directly when we are ready for you to begin using the app. We'll be talking to you soon!



Michigan COVID-19 Vaccination Interim Prioritization Guidance

Michigan.gov/COVIDVaccine

Updated December 13, 2020

Vaccination for COVID-19 is the path forward to controlling the disease and protect Michigan residents. This guidance outlines the strategy for vaccine prioritization for the State of Michigan and will be used by the Michigan Department of Health and Human Services (MDHHS), as well as public health and health care, as they allocate and administer vaccines. This guidance may change as information evolves and more vaccine types become available.

MDHHS is following the Centers for Disease Control and Prevention (CDC) [recommendations](#)ⁱ for prioritization of distribution and administration of COVID-19 vaccines for individuals. CDC recommendations are based on input from the Advisory Committee on Immunization Practices (ACIP). ACIP is a federal advisory committee made up of medical and public health experts who develop recommendations on the use of vaccines in the United States. ACIP recommended, as interim guidance, that both 1) health care personnel and 2) residents of long-term care facilities be offered COVID-19 vaccine in the initial phase of the vaccination program. Long-term care is referenced as nursing homes, skilled nursing facilities and assisted living facilities.

CDC and ACIP have defined populations for different vaccination phases.

Phase 1A includes paid and unpaid persons serving in health care settings who have direct or indirect exposure to patients or infectious materials and are unable to work from home, as well as residents of long-term care facilities.

Phase 1B includes workers in essential and critical industries, including workers with unique skill sets such as non-hospital or non-public health laboratories and mortuary services.

Phase 1C includes people at high risk for severe COVID-19 illness due to underlying medical conditions, and people 65 years and older.

Phase 2 is a mass vaccination campaign for all individuals 16 years and older.

It is important to note that vaccination in one phase may not be complete before vaccination in another phase begins. There may be vaccination of individuals in different phases that occurs simultaneously. The timing of the start of vaccination in a phase is dependent on the supply of vaccine from the manufacturer, how vaccine is allocated from the federal level to Michigan, and the capacity to administer the vaccine to populations.



Employee Milestone Anniversaries

We would like to recognize and congratulate the employees below for reaching a milestone anniversary in December.

5 Years

Tommy Clark Jr
Antonio Mattioli
Nasr Alhaj
Sparkle Debose



10 Years Nancy Idol



Thank you for demonstrating a continued commitment to ExpertCare and the clients we service. You make a difference!



Morning Munchkins

Friday, January 8, 2021 from 10:30a-11:30a
Red Oaks Nature Center
30300 Hales Street
Madison Hts, MI 48071, 248-585-0100



Story-time fun for preschool children. This engaging series is offered on a Friday each month. Cost is \$4 per child. Pre-registration with payment is required for these programs. Call 248-858-0916 weekdays during regular business hours. Programs cannot take place indoors so they may need to be cancelled in case of inclement weather. Hosted by Oakland County Parks and Recreation.

SLEDDING HILLS IN METRO DETROIT

Beverly Hills, MI
Beverly Park | Phone: 248-646-6404

Birmingham, MI
Booth Park | Phone: (248) 530-1800

Farmington Hills, MI
Heritage Park | Phone: (248) 477-1135

Lake Orion/Orion Charter Township
Jesse Decker Park | Phone: (248) 391-0304

Madison Heights
Civic Center Park | Phone: (248) 589-2294

Milford
Kensington Metropark | Phone: (810) 227-8910

Oakland
Lost Lake Nature Park | Phone: 248-651-4440

Rochester Hills, MI
Bloomer Park | Phone: 248-656-4753
Borden Park | Phone: 248-656-4797

Shelby Township
Stony Creek Metropark | Phone: 586-781-4242

Waterford
Waterford Oaks County Park | Phone: 248-858-5495

West Bloomfield, MI
Marshbank Park Sled Hill | Phone (248) 451-1900

White Lake
Indian Springs Metropark | Phone: 248-625-6640

Woodhaven
Civic Center Park | Phone: 734-675-4926

For more information visit:
<https://metrodetroitmommy.com/best-sledding-hills-in-metro-detroit/>



GETTING TO KNOW THE EXPERTCARE OFFICE STAFF



MEET KAREN CLARK

ECare: If you didn't have to sleep, what would you do with the extra time?

Karen: I would probably spend more time with family and friends, and would take culinary classes to enhance my cooking and baking skills.

ECare: What are three words that best describe you?

Karen: Compassionate, Organized and Caring

ECare: What is on your bucket list?

Karen: It would have to say traveling to Italy, Hawaii, and the Caribbean, to start.

ECare: When you are working towards a goal, what keeps you motivated?

Karen: I think it's knowing that I'm working toward an end result with a sense of pride and accomplishment; wanting to see it all of the way through, no matter how many hurdles or bumps there are along the way.

ECare: What do you wish you knew more about?

Karen: Interior decorating. I'm not really sure what my style is and how things are supposed to be placed in my home, so I'm always envious of others who have a knack for it and those beautifully decorated homes you see in magazines.

ECare: What are some things that help you have a great day?

Karen: Spending time with my family, my husband's sense on humor, having long conversations with friends about nothing in particular, and while I'm at work I know I am making a difference in helping others with each and every call.

ECare: What do you like most about ExpertCare?

Karen: I love that we have adapted to change these past several months and have never lost sight of what is important to our consumer families and caregivers. We have such great teamwork and are always there to help and support one another. Making a difference always puts a smile on my face.

Please see the following information on protecting yourself during the COVID-19 Pandemic from the Office of Inspector General (OIG). Additional information can be found by visiting the OIG webpage at <https://oig.hhs.gov/>

Protect Yourself

- Beneficiaries should be cautious of unsolicited requests for their Medicare or Medicaid numbers or personal/medical/financial information. Medicare will not call beneficiaries to offer COVID-19 related products, services, or benefit review.
- Be suspicious of any unexpected calls or visitors offering COVID-19 tests or supplies. If you receive a suspicious call, hang up immediately. Keep in mind that if your personal information is compromised, it may be used in other fraud schemes.
- Do not respond to, or open hyperlinks in, text messages about COVID-19 from unknown individuals.
- Ignore offers or advertisements for COVID-19 testing or treatments on social media sites. If you make an appointment for a COVID-19 test online, ensure the location is an actual testing site.
- A physician or other trusted healthcare provider should assess your medical condition and approve any requests for COVID-19 testing.
- Do not give your personal or financial information to anyone claiming to offer HHS grants related to COVID-19.
- Be aware of scammers pretending to be COVID-19 contact tracers. Legitimate contact tracers will never ask for your Medicare number, financial information, or attempt to set up a COVID-19 test for you and collect payment information for the test.

If you suspect COVID-19 health care fraud, [report it immediately online](#) or call 800-HHS-TIPS (800-447-8477).



S.T.A.R.

(Spend Time and Read)

Virtual Event #1: Wednesday, January 27, 2021

Topic: STAR Literacy Event
Time: 6:00 PM
Join Zoom Meeting:
<https://us02web.zoom.us/j/83753014217>
Meeting ID: 837 5301 4217

Virtual Event #2: Wednesday, February 24, 2021

Topic: STAR Literacy Event
Time: 6:00 PM
Join Zoom Meeting:
<https://us02web.zoom.us/j/89543621599>
Meeting ID: 895 4362 1599

Virtual Event #3: Wednesday, March 24, 2021

Topic: STAR Literacy Event
Time: 6:00 PM
Join Zoom Meeting:
<https://us02web.zoom.us/j/89065092501>
Meeting ID: 890 6509 2501

For more information please email: maCombstar@gmail.com

Like us on Facebook @ Star Macomb



Interested in learning more about buying a home? Community Housing Network can help you get it right. Join us for our FREE homeownership education series beginning January 6th at 2 p.m.!



Realizing the American Dream, 4-part Homeownership Education Series
Sponsored by TCF Bank

Wednesday, Jan. 6th 2-3:30 p.m.
Wednesday, Jan. 13th 2-3:30 p.m.
Wednesday, Jan. 20th 2-3:30 p.m.
Wednesday, Jan. 27th 2-3:30 p.m.

**Free soft-pull credit reports will be available -attendees of all 4 sessions will also be entered to win an Amazon gift card!*

Pre-register online!
or call 248-269-1333



CHN is a HUD-approved housing counseling agency. Completion of this webinar series will include a Homebuyer Education Certificate valid from one year for the date of issue. Clients must attend all 4 sessions to be issued a certificate. Please note: this class fulfills certain requirements of the Michigan State Housing Development Authority (MSHDA) mortgage loan program. Attendees do not have to be MSHDA loan applicants to participate in the class.



<https://communityhousingnetwork.org/services/homebuyer-and-homeownership-education/>

Programs and websites mentioned within this newsletter are for the sole purpose of providing information of interest. ExpertCare Management Services does not endorse these websites, the content, and/or programs mentioned. ExpertCare takes no responsibility for loss or damage suffered as a result of using the information contained in these websites or participation in the aforementioned programs and events.

LOOK WHO'S TALKING

DECEMBER CAREGIVER OF THE MONTH

E'SHAWNE HARRIS

ECare: Tell us something about yourself that others find interesting:

E'Shawne: Not to brag on myself but I'm a really good singer and people seem to like and find interest in it!

ECare: Three words to best describe you:

E'Shawne: Caring, loud, honest

ECare: What is on your bucket list?

E'Shawne: To go to France and to do indoor skydiving (not that brave to do the real sky diving).

ECare: You're happiest when?

E'Shawne: I'm happiest when I'm with my family.

ECare: What's your favorite childhood memory?

E'Shawne: My favorite childhood memory is when I was 5 years old. I was obsessed with Barbie and I woke up to a Barbie dream land. It was Barbie stuff everywhere.

ECare: If given a chance, who would you like to be for a day?

E'Shawne: I wouldn't want to be anyone but myself. If I was given the chance to be something for a day, it would be a prosecuting attorney.

ECare: What's the one thing, you can't live without?

E'Shawne: I can't live without my family.

ECare: What made you decide to become a Caregiver?

E'Shawne: I became a caregiver because I like caring for others, also because I have an autistic cousin and I grew up assisting my family with caring for him. I was happy to help him since he was 6 years old and now he's 13 years older and very tall.

ECare: What is your best piece of advice for other Caregivers?

E'Shawne: Always have patience and empathy for your consumer. Don't just think of them as your consumer but think of them as your own loved one and think of how you would want someone to treat and care for them. You must have a big heart.

ECare: What is your proudest moment as a Caregiver?

E'Shawne: My proudest moment as a caregiver is when I can make not just my consumer happy, but their family as well. Knowing that they trust and are happy with how I'm caring for their loved is my proudest moment.

E'Shawne has been a dedicated and reliable caregiver with ExpertCare for the past 3 years. She continues to make a positive impact on the consumers she works with.

One of our consumer families reached out to ExpertCare to express their gratitude and praise for having E'Shawne as staff for the past 3 years. They expressed how much their son adores her and how she has truly become an important part of their family. Even with the challenges of COVID-19 community restrictions, she has continued to keep him safe and engaged while working on goals. She continues to motivate him in ways the family felt they never could.

ExpertCare truly appreciates everything E'Shawne does and is very proud to have her represent ExpertCare in the field. Thank you for your hard work and dedication in changing the lives of others.

Thank you for demonstrating ExpertCare's core values of:

Helping People Succeed
Passion for Success
Can Do Attitude

